



**NAILSEA TOWN COUNCIL**  
**COMMUNITY ENGAGEMENT COMMITTEE**

Dear Councillor,

You are invited to attend a meeting of Nailsea Town Council's Community Engagement Committee. The meeting will be held on **Wednesday 16<sup>th</sup> November 2022 at 7:30pm** at Tithe Barn, Church Lane, Nailsea, BS48 4NG. The agenda is set out below.

❖ Do not attend if you have any signs of Covid.

**AGENDA**

**Please turn off mobile phones before the meeting**

1. Apologies
2. Declarations of Interest
3. Public Participation  
The public may ask a question or make a statement relating to the business to be transacted at this meeting.
4. Confirmation of minutes of the meeting held on 5 October 2022 – **encl**

*Minutes of meetings are not a verbatim record of the meeting but are there to record the resolutions made at the meeting. They are draft until approved at this meeting.*

5. **Community Reports**
  - a) Nailsea Community Group update
  - b) North Somerset Together Meeting update 11 October 2022 – **encl**
6. **Nailsea Place**
  - a) Introduction to Jessica Brown – Community Wellbeing Officer
  - b) No. 65 Update Report October 2022 – **encl**
7. **Financial Matters**
  - a) Summary of Committee income and expenditure to 8 November 2022 – **encl**
  - b) Community Engagement Specified Reserves – **encl**
  - c) Consideration of grants for 2023/24 - **encl**
  - d) Consider projects for the 2023/2024 budget - **encl**
8. High Street Telephone Box project verbal update
9. To consider the purchase of a replacement floor scrubber/dryer for the Tithe Barn - **encl**
10. **CCTV Updates**
  - a) CCTV Log August and September – **encl**

**11. Communication and Social Media**

- a) Update on Comms and Social Media

**12. Matters for information**



**Jo Duffy – Town Clerk**  
**Tithe Barn, Church Lane, Nailsea, BS48 4NG**

9 November 2022



**NAILSEA TOWN COUNCIL**  
**COMMUNITY ENGAGEMENT COMMITTEE**

Minutes of the Community Engagement Committee held on  
Wednesday 5 October 2022 at 7.30pm at the Tithe Barn, Church Lane, Nailsea

**PRESENT:** Cllr Argles, Cllr Bird, Cllr M Blatchford, Cllr J Blatchford, Cllr Frappell, Cllr Hobbs, Cllr Hopkinson, Cllr Houlbrook (in the Chair), Cllr Hunt, Cllr Tonkin, Cllr Turner, a representative from the Community Group, and the Town Clerk and Assistant Clerk.

**These minutes have not yet been approved and are in draft form.**

**CE73/22    APOLOGIES**

Apologies were received and accepted from Cllr Lees, Cllr Miller, & Cllr Watts.

**CE74/22    DECLARATIONS OF INTEREST**

Cllr Hopkinson declared a personal interest as a user of 65 High Street.

**CE75/22    PUBLIC PARTICIPATION**

There were no members of the public present.

**CE76/22    CONFIRMATION OF MINUTES OF THE MEETING HELD ON 13 JULY 2022**

The minutes were confirmed as an accurate record of the meeting and were signed by the Chair.

**CE77/22    COMMUNITY REPORTS**

**a)    Nailsea Community Group Update**

A representative from Nailsea Community Group advised that the number of foodbank users is increasing, and these are mostly formed of single parent families, and it can only be assumed that the numbers will continue to increase. There are currently 60 households with Food Club membership. It has been noted that the Community Larder supplies are decreasing, which is a positive regarding less food waste, however people do rely on it as a resource.

The Recycling Hub is working very well; there is a 120l box for blister packs which is filled weekly.

The Community Group have a number of charity collections, such as foreign coins for Alzheimer's and bras for Breast Cancer Research.

The team are preparing for the school half term and will continue the Holiday Hunger support.

The group are looking to approach the remaining shops in Nailsea that are not currently donating to them.

**b)    North Somerset Together Meeting Update – 14 September 2022**

The meeting discussed the possibility of the Council using 65 High Street as a Public Living Room, where members of the public can come in to the building to keep warm without judgement.

A question was raised on how the 65 Manager should approach disruptive residents who use the building, the effect on groups which hire the space, and if people are reluctant to leave when the building is closing, and that this needs to be considered. It was agreed that ground rules need to be created on how and when the space can be used.

Cllr Houlbrook will collate a list of Public Living Rooms in the area which can be used to promote these spaces to those who need them.



The meeting noted the update.

c) **Copy of North Somerset Council's Mental Health Strategy**

The meeting noted the document.

d) **Report of Civility and Respect Training provided by Cllr Hunt**

The meeting noted the report.

e) **Verbal report from Cllr Hobbs on a meeting of Tyntesfield Patient Participation Group held on 27<sup>th</sup> September 2022 and the possibility of hosting a multi-agency event at number 65**

Cllr Hobbs advised the meeting that they attended his first PPG meeting, and one action that came out was from their desire to hold periodic medical/health/wellbeing related events. With winter approaching the idea that developed was to get together the different agencies that contribute to residents' health and well-being e.g. Clevedon Hospital, Pharmacists, GPs, A&E, etc., and creating some process map to show people where they should to seek help based on their condition. Representatives from these agencies would attend the event to present their services and how people make contact with them.

The idea developed into holding this event on the same day as a Farmers Market (19<sup>th</sup> Nov), and Cllr Hobbs was asked to investigate two things:

1. Could 65 be used as a venue to host such an event?
2. Would other related local community based initiatives be interested to join e.g. cancer cafe, etc.?

Cllr Hobbs advised they would be happy to arrange a meeting at 65 with representatives from the PPG to discuss further if the Council are open to the idea.

It was felt that this could be an infinite list, and that both the Social Prescriber at Tyntesfield Medical Centre and Nailsea Community Group have already developed a large list of contacts.

The meeting suggested that this would be a project for the Community Wellbeing Officer to look into when they start, and that Cllr Hobbs liaises with them and the No.65 Manager to see how it could progress.

**CE78/22 NAILSEA PLACE**

a) **No. 65 Update Report from 16 August 2022**

It was suggested that details of what No.65 had to offer could be placed in the front windows. The meeting noted the report.

**CE79/22 FINANCIAL MATTERS**

a) **Summary of Income and Expenditure to 28<sup>th</sup> September 2022**

The meeting noted the summary.

b) **Community Engagement Specified Reserves**

The meeting noted the Specified Reserves.

c) **Consider projects for the 2023/2024 budget**

The meeting noted that the grant applications will be the biggest item for consideration, and it was confirmed that the grant files are available in the Town Council office to be reviewed.



A suggestion was put forward for funds to hold events which will showcase public facilities which are available. It was advised that there is a budget for networking events.

The Clerk advised the meeting that any additional ideas will need to come out of the Precept, and the Council may struggle to keep that at a lower inflation rate.

**CE80/22 To discuss progress on the High Street Telephone Box Project – Cllr Hopkinson**

Cllr Tonkin has provided an updated on the process of converting the telephone box, however since the initial discussions there are now many book exchanges around Nailsea, and it was felt this decision should be revisited.

*Cllr Hunt left the meeting at 20:36.*

Cllr Hopkinson proposed and Cllr Tonkin seconded

**RECOMMENDATION**

**that Nailsea Town Council undertake the refurbishment of the telephone box on the High Street as soon as possible, with a maximum budget of £2,000.**

The vote was unanimous.

Cllr Hopkinson proposed and Cllr Tonkin seconded

**RECOMMENDATION**

**that the Town Council re-think the use of the telephone box, with potential of it being used to display photographs of Nailsea Glass.**

The vote was unanimous.

**CE81/22 CCTV UPDATES**

**a) CCTV Log June**

The meeting noted the CCTV log.

**CE82/22 COMMUNICATION AND SOCIAL MEDIA**

The meeting was advised that there is no Communication and Social Media report, due to there not being a Communications and Media Officer in post at present.

A question was raised about if the role is being re-advertised, and it was advised that it was felt best to pause this recruitment until the new financial year, with the Assistant Clerk covering any items where and when possible.

**CE83/22 CONSULTATIONS**

**a) Joint North Somerset Physical Activity Strategy**

It was advised that the report was an incorrect addition, and will be discussed at the Environment and Leisure Committee Meeting the following week.

**CE84/22 MATTERS FOR INFORMATION**



Cllr Frappell advised that there are now no spaces available at the Garden of Rest, and people are being turned away. It was noted that a planning application from Dignity for an extension to the site has been submitted to North Somerset Council.

Cllr Hopkinson advised that she has been approached regarding the Heritage Trail and advised that it is not accessible to people with disabilities. A suggestion was put forwards that a copy of the plaque could mounted on the front of each plinth. Discussions will be held with Cllr Miller about possible solutions.

The meeting closed at 8:56pm

Chairman's signature: \_\_\_\_\_ Date: \_\_\_\_\_



## **North Somerset Together Network**

### **Meeting Notes from 11/10/2022**

#### **Apologies received**

1. Geoff Coombes
2. Penny Hyndes
3. Cllr Steve Hogg
4. Lorraine Bush
5. Rhiannon Jones
6. Rachel Austin-Francis
7. Kate Blakely
8. Cllr Catherine Gibbons

#### **1. Welcome and Introductions Emma Simmonds, NSC**

Emma opened the meeting and welcomed everyone.

#### **2. Review NST Meeting Actions from last meeting**

We had an action from September's meeting to provide an update on the action plan status of the cost of living working group as well as providing updates on the public living room updates.

**Update:** action is covered in the standing item COL later in the agenda.

NST Network action to complete contact details on NST questionnaire (via Microsoft forms) reminder to complete if not already. Particularly anyone who receives minutes but is unable to attend in person.

**Update:** Link to questionnaire <https://forms.microsoft.com/r/h0FteJt0d4>

#### **3. Presentation 1**

A very interesting presentation by Jaqui Richardson about technology enabled care (TEC) which is a wide-ranging service sitting within the tech and reablement team at North Somerset Council. The team also have Occupation therapists within the team, which Jaqui explained although it is unusual it is an essential part of the service.

Jaqui gave us a picture of the types of technology available, to assist with care needs as well as examples of creative ways of working with this technology, when appropriate, to offer a unique person-centred solution to a care need.

North Somerset Adult Social Care use technology enabled care to maximise independence allowing people to remain in their own homes. Tech enables someone to manage their needs without the need for a carer.

See Jaqui's presentation for more detail on the team, what tech is available and where it can be used creatively (such as the flood warning alarm in the shower!) Demonstrations can be seen on Winterstoke Road Weston super Mare.

#### **Points raised post presentation and discussed:**

Partners flagged the effect on loneliness as it reduces human 2 human presence and there is still a need for befriending contracts on the home person 2 person.

Also, too much technology can mean people feel lost. It's important to maintain contact to ensure there is a different role to support so its 'TEC+' and not in isolation.

As Jaqui explained, the team work on person led assessments and refer on to other services where appropriate. TEC depends on the issue and the individual. A lot of the video conf is more about services as highlighted in remote parts of Scotland during lockdown. Tec is not for everyone or every need or every risk. TEC in isolation as a solution, is not a path the team are planning on going down. It is a balance, and the need is greater than service can provide currently so they always look at a blended approach. Prevention is a big focus as well because services are finite.

We discussed the cost of TEC and the cost of power and asked if that is that part of conversation. Jaqui explained most kit use batteries and not reliant on electric, there is more of a conversation around air mattresses and hospital style beds as family are turning them of so teams are having to build protocols and work with educating families.

A question was raised re blackouts – what's in place for this? However, the answer is nobody knows at this time, but some kit will trigger a warning to the call centre that there is power has been lost.

Gareth Powell and Fiona Cope both flagged an excellent point that customers can register with energy providers to have access to schemes that flag up to a provider if contacted a customer has medical equipment at home. British Gas, as an example, has a priority services register.

Thankyou everyone for contributing to what was a rich conversation around tech enabled care.

Contact for further info: [jacqueline.richardson@n-somerset.gov.uk](mailto:jacqueline.richardson@n-somerset.gov.uk)

**ACTION:** ES to feed back to the COL Comms group to ask if this information can be used in future communications.

#### **4. Standing Item - Cost of Living update (ES/FC)**

Emma advised the COL oversight group had their first meeting this week. This group is a smaller decision-making group that feeds into the much larger working group of approx 50 members. The oversight group is chaired by Cllr Mike Bell and discussion points raised this week were public room funding update, and progress of the action plan in general. This included discussion around communications of COL advice.



It is acknowledged that we need to ensure all information, guidance and self-help tools are access by everyone and access is not restricted to digital only. A good point was raised regarding getting the message out there, whilst mindful that people's anxiety and mental wellbeing may find messaging triggering. An action was taken to feed back to the comms subgroup regarding this.

Other info:

- Public Living Rooms Initiative is live and registration of a space as well as a grant fund application can be accessed <https://forms.microsoft.com/r/076fDy2rzH>
- There is new guidance available this week via [cilip.org.uk](http://cilip.org.uk)
- During the oversight meeting, Phil Coysh from [Trussell Trust](http://Trussell Trust) highlighted a freephone helpline in partnership with Citizens' Advice.
- NSC Libraries working hard to looking at opportunities to link in using the mobile library.
- Worrying about money training is on NSC you tube page [Money Counts Training for North Somerset - YouTube](http://Money Counts Training for North Somerset - YouTube)

Fiona shared some slides (attached) and talked us through the trends being seen nationally and locally.

- CAN's foresaw there would be an increased demand on the service 6 months ago and have been planning and building the team to be in a stronger position to be able to respond. Council tax arrears are still large in volume however CANs are getting to them faster because of partnerships and relationships, energy is a growing issue.
- Looking at the presentation what's really interesting is the increased demand for PIP applications highlighting the national insight this COL crisis is impacting people with ill health far more than any other group.
- Fiona's team are focusing on maximising income and applying for benefits they are entitled to. Connectivity and community working is key.
- Due to demand the team are using a triage system to ensure anyone in crisis or urgently needs COL support can access a trained advisor. There is a vast amount of self-help available and when being triaged, the team are promoting these tools.
- After a big recruitment drive and working on an entry level scheme for advisors who have 6-week intensive learning, the team of aprox 45 members is fantastic, however it is unlikely to meet the ever-growing demand for the service.
- Keeping people's energy up and getting as much advice and guidance to people is paramount.

Approx. 2<sup>nd</sup> November, CANS will be opening Unit 3 Sovereign Centre WSM for face to face advice and support and currently have outreach in areas outside of Weston such as Nailsea and Portishead.

### **Mentioned in the chat**

Philip Dolan highlighted Age UK Somerset has seen a 50% increase in the benefits check/income maximization visits we do in NS. While having an 80% success rate, we still find fuel and food eats up the extra cash.

Alliance have Public Living Room session at our Community Hub at Aller Parade, BS24 9DD being led by community members. 10-2pm every Weds

## 5. Standing Item - VANS update

David Crossman provided an update from VANS by sharing information of new CEO Mandy Gardener is in post and getting out and about, very keen to hear what organisations are up to and how VANS can support that. It is a good time for VANS to refresh of our own sense of direction.

- Mental Health awareness day on 10<sup>th</sup> October was also in middle of hate crime awareness week. There are several activities taking place, the Mavis bus is doing the rounds, and encouragement of reporting hate crime is a focus. There is a problem that not enough people making reports. The data collected is the lead to action but without that information it is not easy to target priorities.
- David provided a link for Black Awareness Month and [local activities](#) taking place. This doesn't include all the events at schools, of which there are quite a few including work to update the curriculum such as building in conversations around black poets and within the literature and arts.
- VANS are promoting several activities around health and wellbeing and there are a number of small grants schemes available.
- [The community lottery](#) now has 70 good causes signed up and the initiative is on track to award £35,000 to those groups and part of that is a small community fund.
- Kirsty Staunton is work on a befriending map to find out what's going on whilst making sense of what there is.
- VANS continue to support the Ukrainian Resettlement Scheme but are worried that some of the early arrivals have been hosted for 6 months now and some hosts may be under the belief that's the end of their role. There are conversations about what next.
- Also people fleeing Ukraine and being housed via the family scheme are facing threats of homelessness as families, due to COL crisis, cannot afford the energy and food increases for larger numbers. VANS are starting to see some of those families appear, who are struggling.

## 6. Item 1 Food Teachers Training Course

Caoimhe Gowran joined us to raise awareness of the Food Teachers Training Course

The Food Teachers Training Course will be a 5-week course, with a mixture of practical and theory in each session. If you are able to share these skills with others in your community for example through a youth club, community hub or café, HAF programme, or men's support group, please contact Caoimhe.

Places will be prioritised to those supporting residents in North Somerset at highest risk of food insecurity, poor diet and nutrition, and unhealthy weight. [Registrations will close on October 17th](#). The team will email you by October 19th to confirm your place.

Each week, you will learn how to teach different cooking skills with new recipes, you will also cover the practical information that goes into planning and coordinating a cooking course.

## 7. Item 2 UK Shared Prosperity Fund (UKSPF)

Sarah Jackson provided a quick overview of what UKSPF and where we are with the funding programme. Sarah explained the government funding is being rolled out after CRF which many of this network are linked to in many ways. UKSPF is currently in year 1 and funding needs to be spent by end of this fiscal year. We hope that the funds will be released to us at the end of October. UKSPF refer to interventions (you will hear us instead refer to as priorities as we are supporting communities, working with communities but we are not intervening in our communities)

The fund that is relevant for our network is Communities and Place and this covers 7 of the overall investment areas.

NSC have been allocated £144,000 which will be awarded/allocated by using grant process.

There is also a possibility of an extra £25,000 for the social economy area that could be accessible by other businesses/social enterprises in North Somerset.

There will be 2 rounds of funding and differing amounts for single bids, higher for collaborative bids, groups in partnership more likely to cross more than 1 area, firm that up as soon as we can.

As soon as NSC get the money we will update you at next NST meeting. Look for info for community grants scheme.

The 7 priorities are:

1. Creation of an improvements to local green spaces
2. Local arts, cultural, heritage & creative activities
3. Support for active travel enhancements in local area
4. Impactful volunteering and/or social action projects
5. Capacity building & infrastructure support local groups
6. Community engagement schemes, local regeneration
7. Community measures to reduce the cost of living

*NB Potentially priority 8 - Growing the local social economy*

## 8. NST Network partner updates and shared information for members not in attendance:

1. Julie Newman shared in the chat Quartet's NSCP Grants Programme (grants of up to £20K, around health and wellbeing, and includes COL crisis support) closes 31st October. Any questions: [julie.newman@quartetcf.org.uk](mailto:julie.newman@quartetcf.org.uk)
2. There is a Holocaust Memorial Event - Clevedon - 28th October 7.30pm at St Andrews Centre Old Church Rd. Poster is attached for further info.
3. It is get online week 17th-23rd October [Get Online Week](#) #tryonething
4. [Energy Affordability Fund](#) – CSE have grants of up to £20,000 are available to support not-for-profit organisations seeking to help people struggling to pay for heating bills and suffering from a cold home.

5. Early Years Sessions - Bookstart Co-ordinator for North Somerset Kim Luka would like to raise awareness re sessions for parents with preschool children to promote the importance of reading and instil a lifelong love of books. Also Kim would like to mention free dual language books to support children starting school. For more info contact [kim.luka@n-somerset.gov.uk](mailto:kim.luka@n-somerset.gov.uk)
6. There is a joint physical activity strategy for North Somerset. A physical activity [residents survey](#) and a physical [activity providers](#) survey, if you are able to share these surveys where appropriate that would be most helpful.
7. [Clevedon Library](#) will reopen next week, 30 years after its original opening, following a 16-week temporary closure to allow refurbishment to take place. The library, on Old Church Road, will reopen at 9.30am on Friday 14 October
8. On the 27<sup>th</sup> of October, a multiagency financial and wellbeing event will be held at Somerset Hall, Portishead. 'Worried About Winter' The event will include raffle prizes including an air fryer and slow cooker. There will be a range of organisations promoting their services and offering free advice. The Youth Centre will also be running an activities table for children. You will be able to collect free raffle tickets from the Beacon Hub to hand out to residents. For more information contact [projectofficer@portishead.gov.uk](mailto:projectofficer@portishead.gov.uk)
10. Please note a slight amendment to NSC face to face customer service pilot (No longer expected at Winscombe) This is a 6-month pilot so please share with people who you feel may benefit from this service.

HLC Library	Monday	10-2
Pill Library	Tuesday	10-2
Nailsea Library	Wednesday	10-2
Yatton Library	Thursday	10-2
Portishead Library	Friday	10-2

11. New funding for projects that focus on the link between nature and climate. [Climate Action Fund | The National Lottery Community Fund](#) ([tnlcommunityfund.org.uk](https://tnlcommunityfund.org.uk))
12. National Grid Electricity Distribution is calling on charities, councils and community groups small and large across its four regions, to apply for grants of up to £10,000 to support people who need extra help this winter <https://localgiving.org/community-matters-fund-fuel-poverty-plus>

**NEXT MEETING Weds 9<sup>th</sup> November 2022 10.30am on Teams**

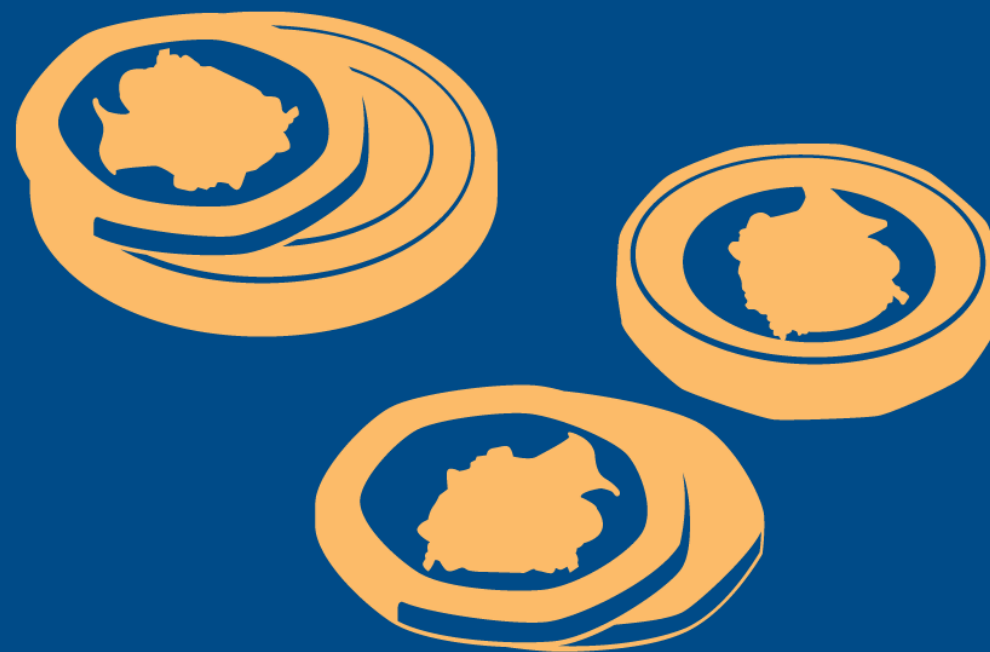
**The NST meeting is a shared agenda so if you have anything to add , highlight or feel would help shape or November meeting, you are welcome to contact [emma.simmonds@n-somerset.gov.uk](mailto:emma.simmonds@n-somerset.gov.uk) or [lorraine.bush@n-somerset.gov.uk](mailto:lorraine.bush@n-somerset.gov.uk)**

# Cost of Living Dashboard

October 2022



**North  
Somerset**



# North Somerset Citizens Advice cost of living data dashboard

Britain is facing its biggest cost of living crisis in decades. Nationally Citizens Advice has seen more people coming to us for help with crisis support, energy problems and not having enough money to make ends meet than ever before. In this dashboard we share local insights from our service on how the crisis is affecting the people we help.

Along with National Citizens Advice, we will be updating this dashboard every few months tracking how the cost of living crisis is changing.

# Key cost of living trends from our data

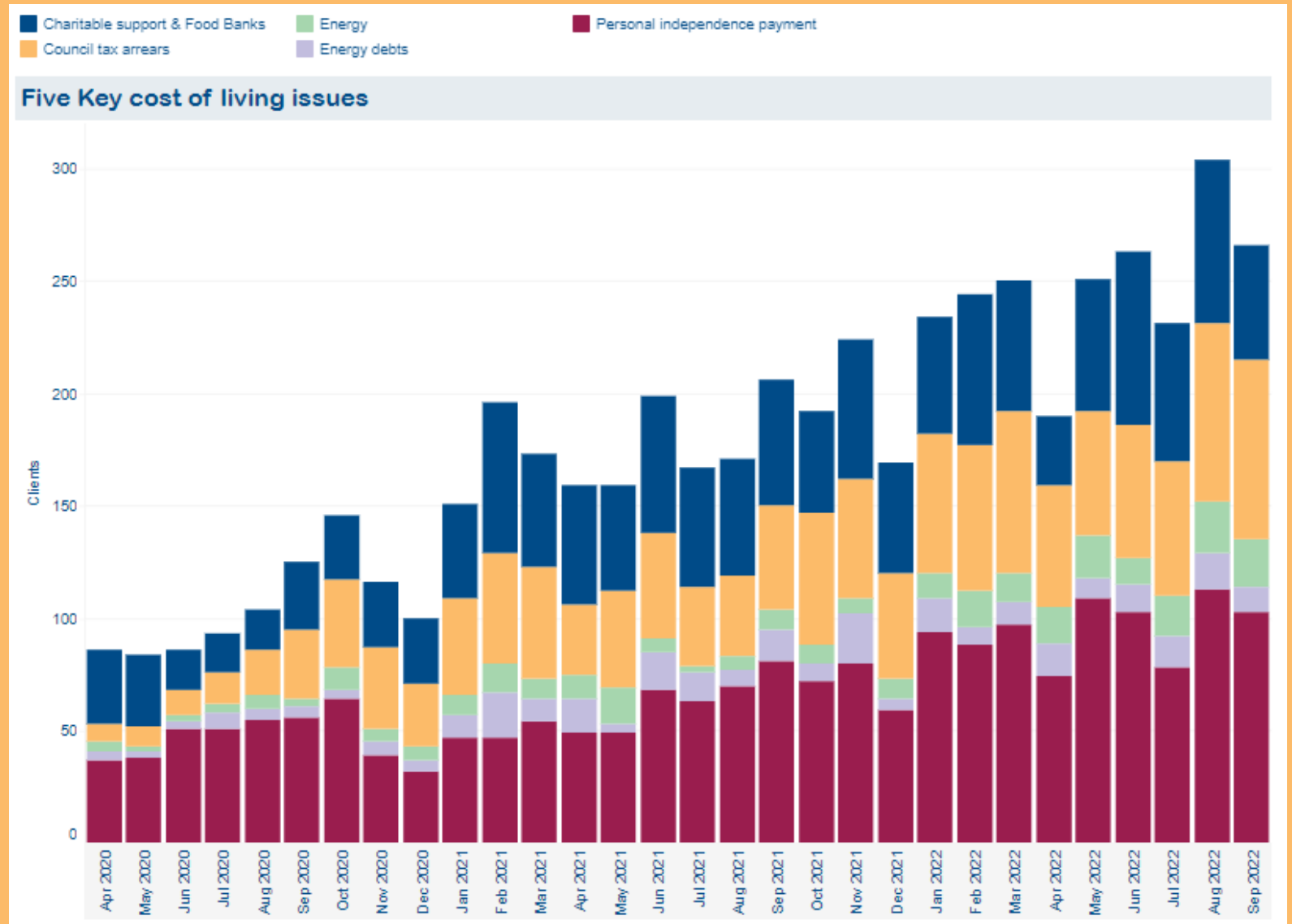
As prices rise, people make more and more difficult decisions about what to cut back on and where they need to rely on community support, because they don't have enough to live on.

The following graphs show which people are coming to us as they struggle to cope: people who need to rely on food banks, people who need advice on their energy bills and people who just can't afford to use energy at all.

# Five Key Cost of Living Issues

This chart shows the trend for some of our key cost-of-living issues over the past 28 months, based on the number of people we helped with these issues each month.

Locally we are beginning to see an increasing trend of cost of living issues and we expect this to sharply increase over the coming months.

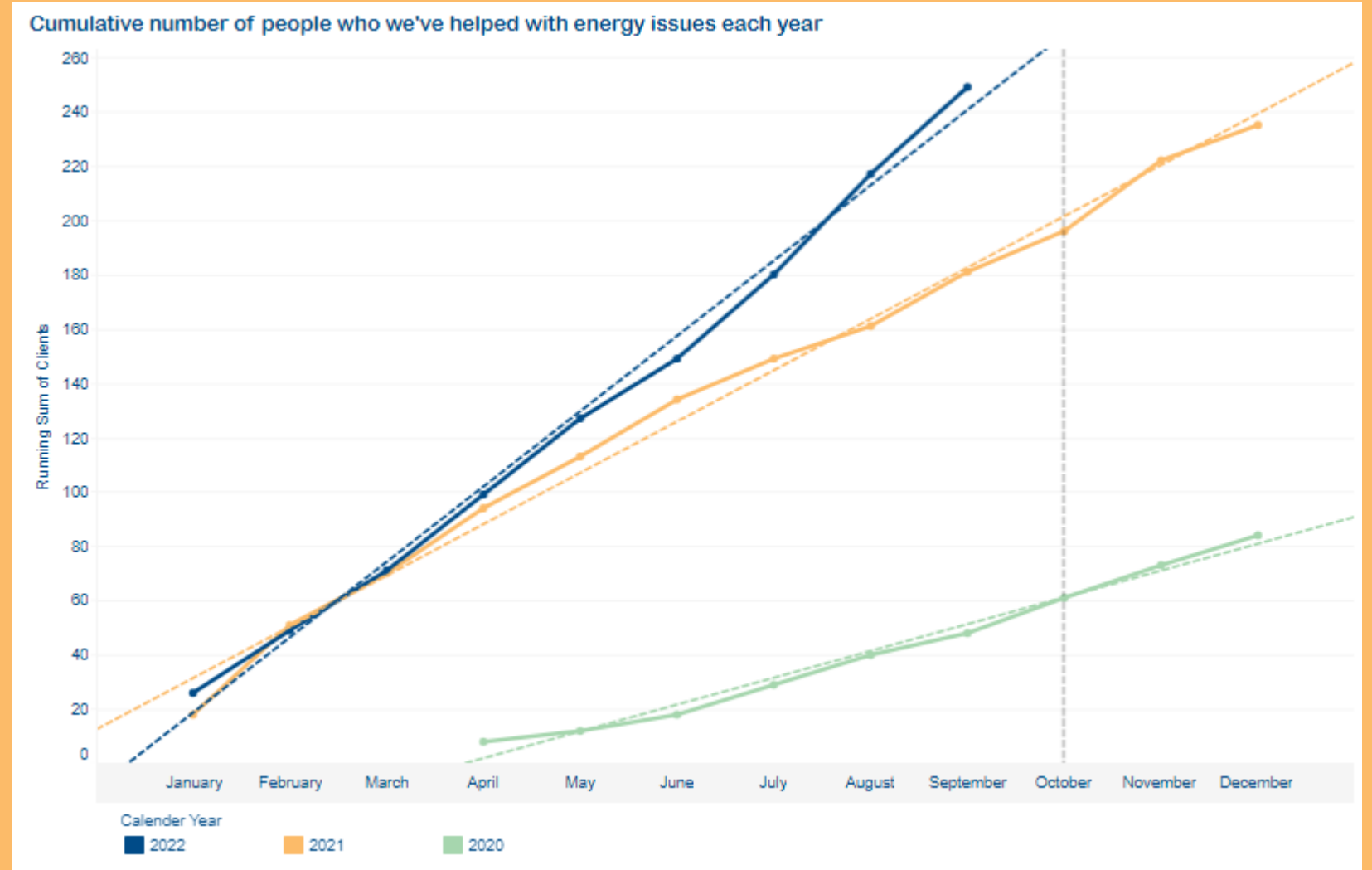




# Energy

The number of people coming to us who need help with their energy issues is increasing and we would expect this trend to continue, if not worsen as we move into the winter months. The energy price crisis is unprecedented. That fact is stark in our data.

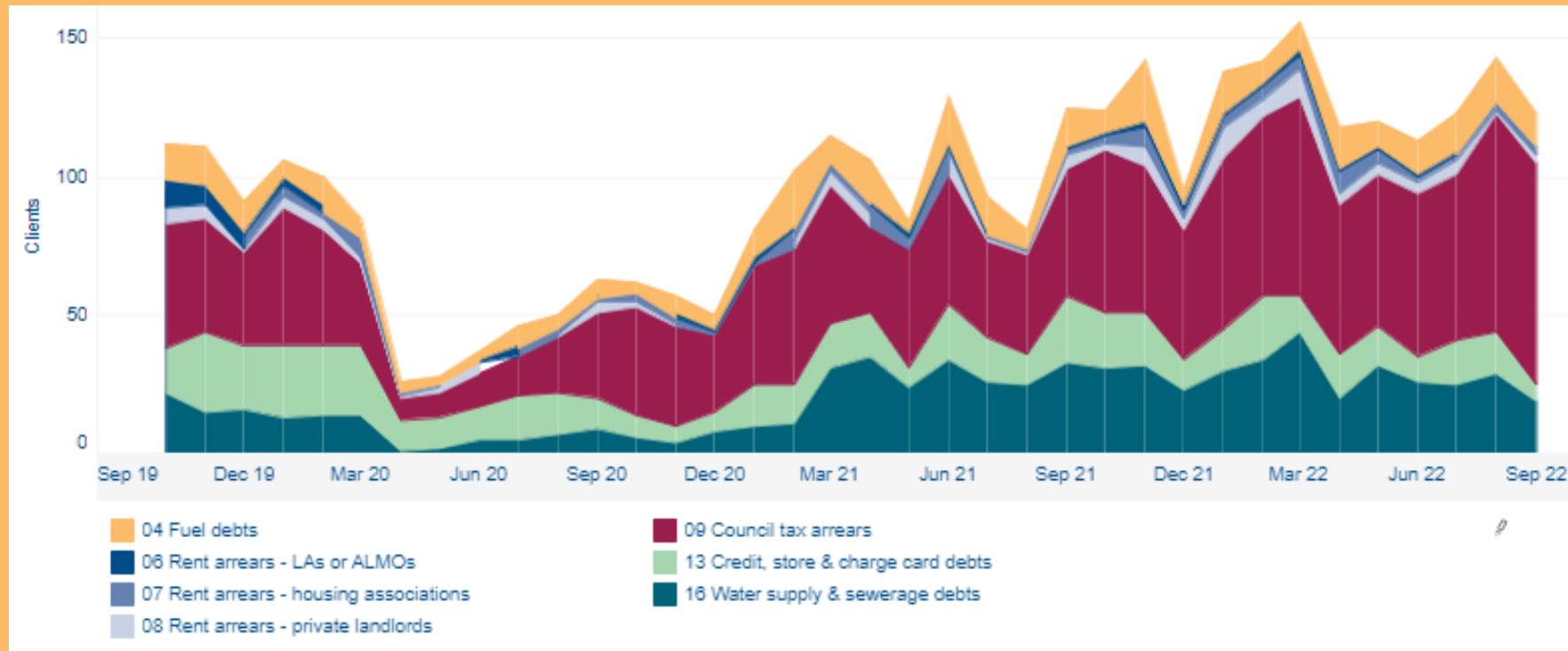
Nationally Citizens Advice helped more people this July with energy issues compared to any other year on record and these are reflected in our local figures.



# Debt

As households feel the strain on their budgets, we are seeing more people come to us with debt issues. Whilst this chart demonstrates an overall increase, it is not yet showing a marked increase and we will monitor these trends over the coming months.

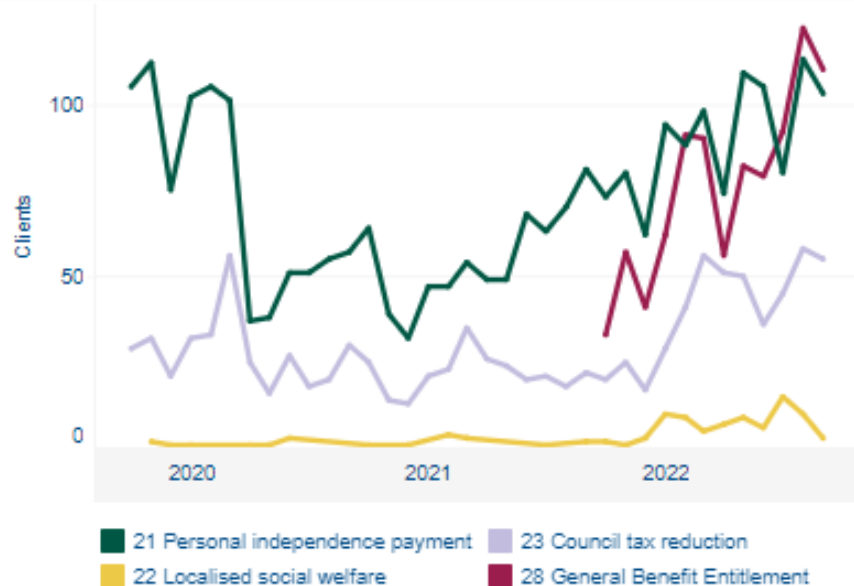
Locally a disproportionate amount of debt work is focused on council tax arrears and Water/Sewerage debts, this is due to the excellent partnership arrangements developed with North Somerset Council & Wessex Water respectively.



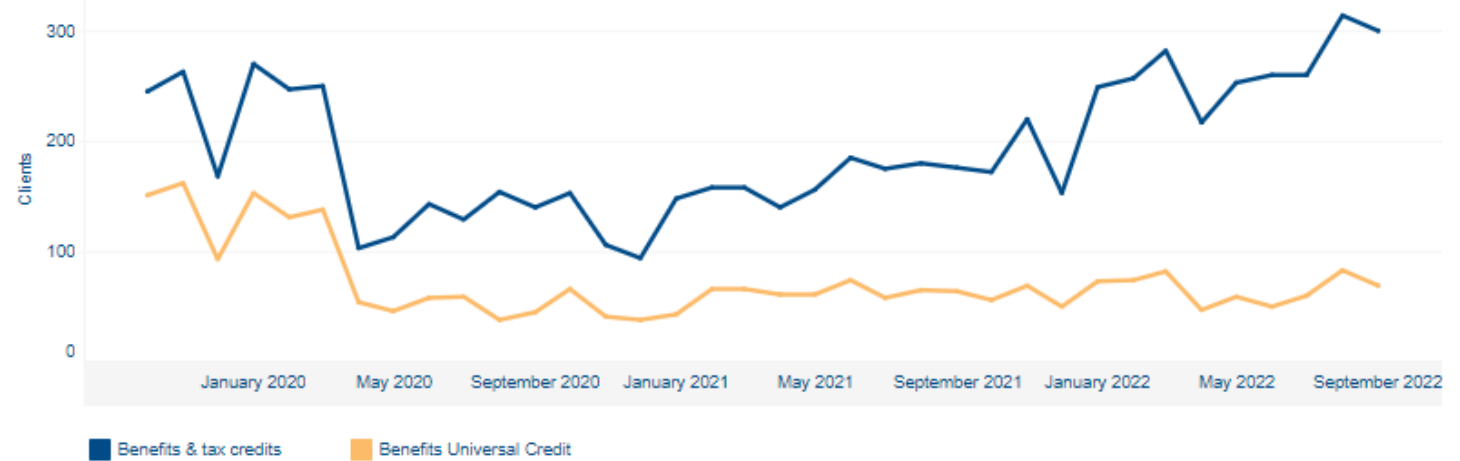
# Benefits

Benefit issues continue to be a major issue for our clients, with an overall increase in enquiries for advice experienced over the last 9 months.

## Benefits & Selected Tax Credits



## Benefits & UC

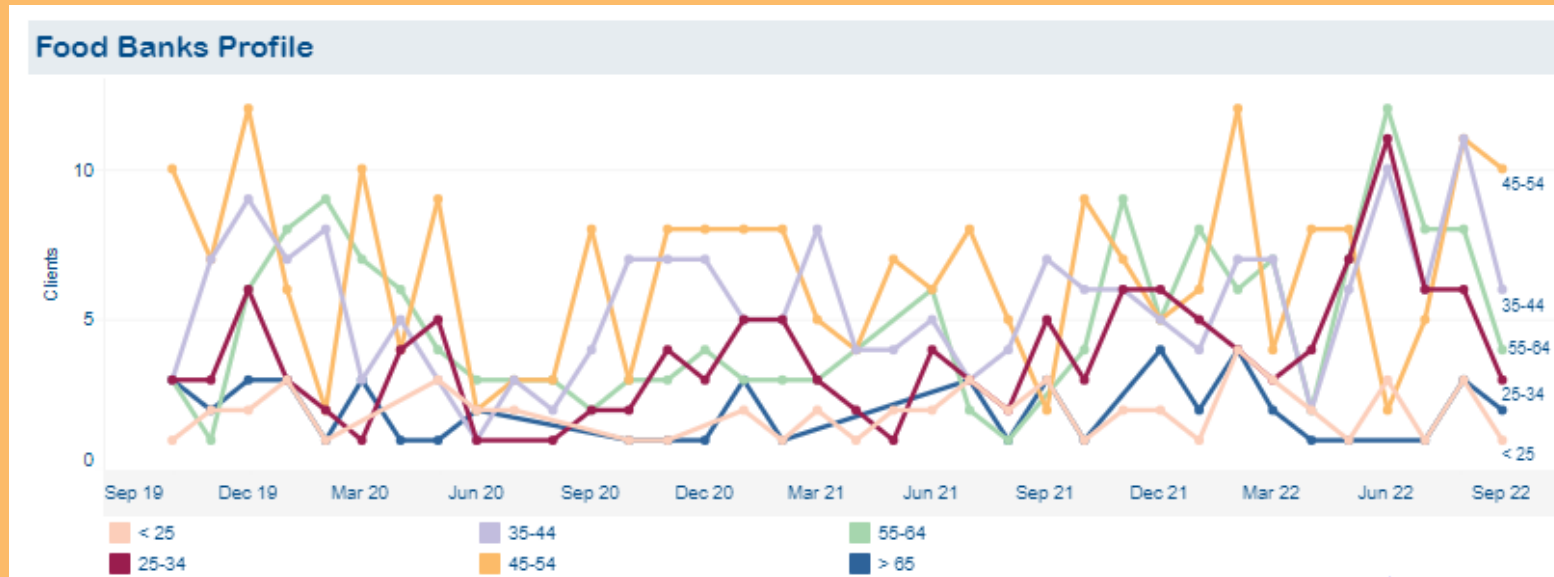
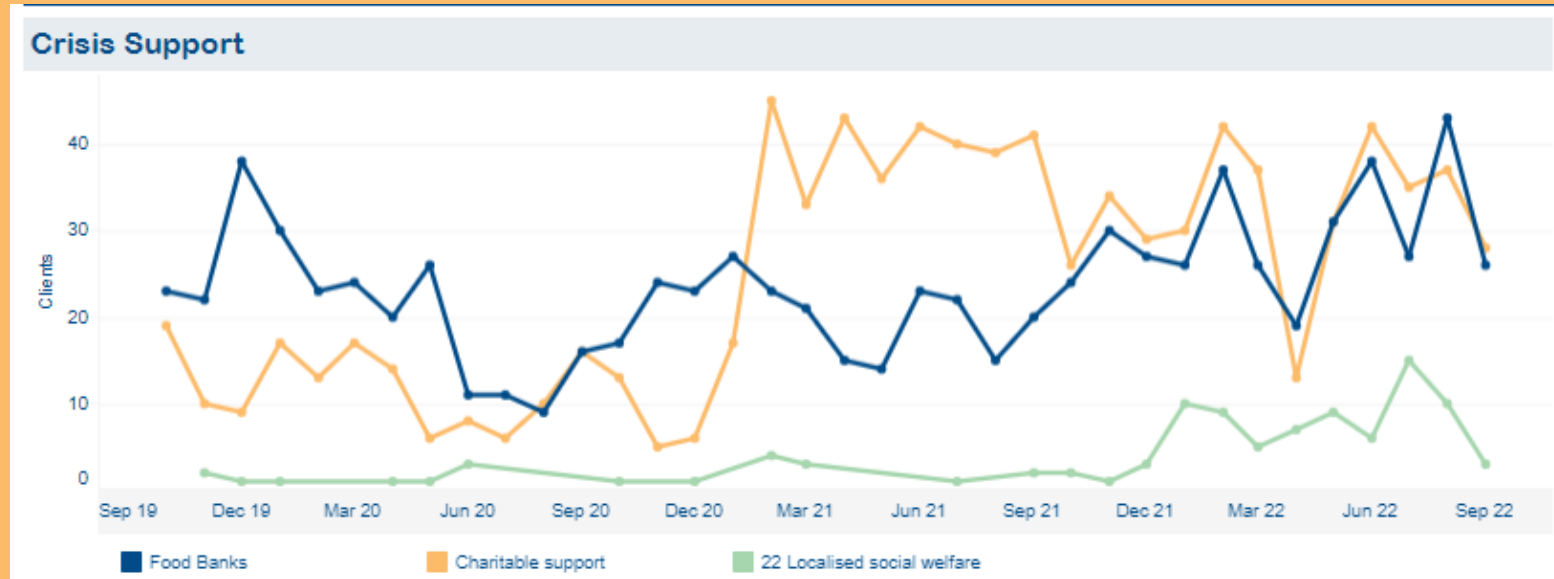


This increase predominantly relates to an increase in general benefit advice and for personal independence payments.

# Crisis Support

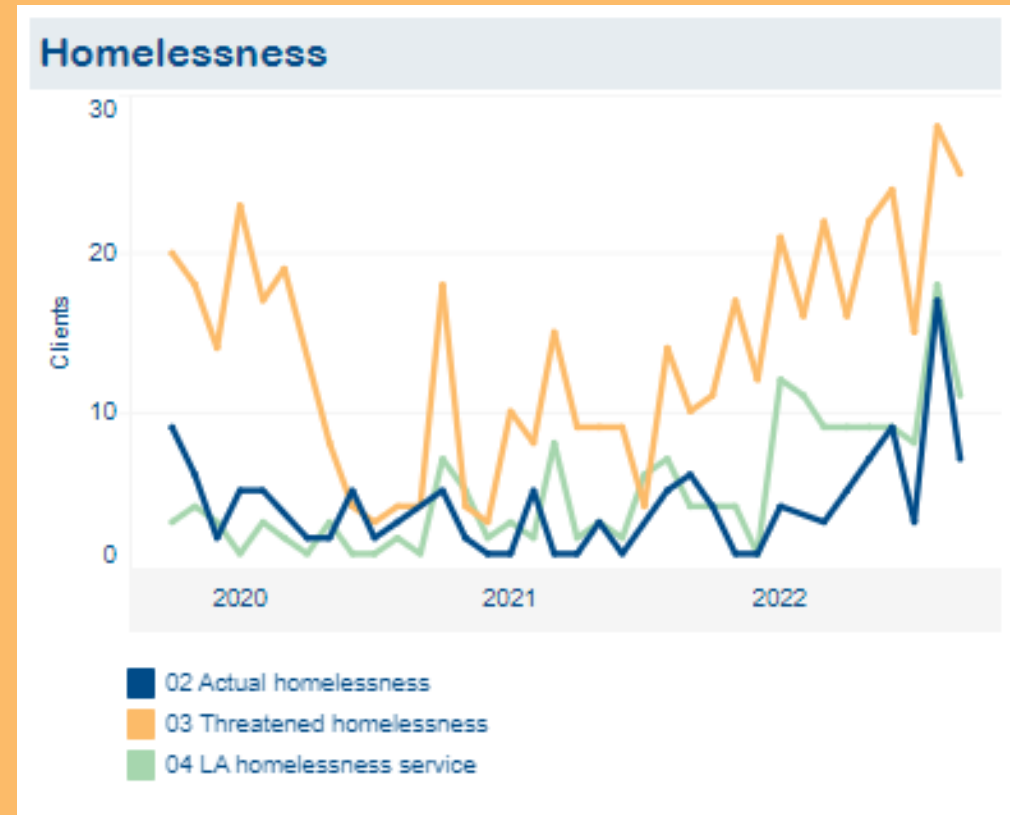
Unsurprisingly we are seeing an increase in our referrals to other crisis support, in particular the Foodbanks and we suspect that this increase would be matched by other referring agencies.

We continue to monitor the age profile of those clients being referred to the Foodbank. Whilst we are seeing an increase across most age groups, this is not the case among over 65 years and we expect this may change over the coming months.



# Housing

Homelessness and more particularly the threat of homelessness is an increasing problem within North Somerset. High rent levels and the low availability of accommodation continue to create pressure which will only be further exacerbated through the cost of living crisis. The rising numbers of people being threatened with, or facing, homelessness is another indicator of crisis.



## North Somerset – Key Statistics – September 2022

11,865 people claiming Council Tax Support (Q1 22/23)

14,771 people in receipt of Universal Credit of which **7,990** unemployed and **6,573** in employment (Q1 22/23)

6,838 households in receipt of Housing Benefit of which **532** are working (Feb 2022)

5,085 people claiming Employment & Support Allowance (Q4 2021/22)

81.3% Employment rate with a median gross annual earnings of **£30,359**

48,656 people in receipt of State Pension (Q3 20/21)

6,188 people 65+ entitled to Attendance Allowance (Q4 2021/22)

4,266 people claiming Pension Credit (Q4 21/22)

3,453 people entitled to Carer's Allowance (Q4 2021/22)

5,772 Food parcels distributed of which **2,422** distributed to children (April-Sept 2020 – *Trussell Trust*)

9,110 Personal Independence Payment (PIP) claims (July 2022)

4,332 children living in absolute low income (2020/21)

9,178 households in fuel poverty (2020)

This dashboard contains our statistics from our advice trends, however, they only form part of the overall picture as many households are able to seek support directly with agencies or may have support from other partners. Our advice service is also constrained by our own limited resources and therefore issues that may seem to plateau in this report may be an indication of our capacity to help them rather than a reduction in demand for advice and support.

The information contained within this report is also collected nationally by Citizens Advice and if you are interested in that information or are interested in attending the on-line national briefing sessions these can be accessed via the following link:

<https://public.flourish.studio/story/1634399/>

If you wish to sign up to our regular updates and newsletter or to unsubscribe please email [Comms@nscab.org.uk](mailto:Comms@nscab.org.uk).

**Our services are free, confidential, impartial and non-judgmental.**

*Citizens Advice North Somerset is the trading name of North Somerset Citizens Advice Bureau*  
*Registered Office: 39 Oxford Street, Weston-super-Mare, BS23 1TN*  
*Charity registration number: 1052967*  
*Company Limited by Guarantee registered number: 2906303*  
[www.nscab.org.uk](http://www.nscab.org.uk)

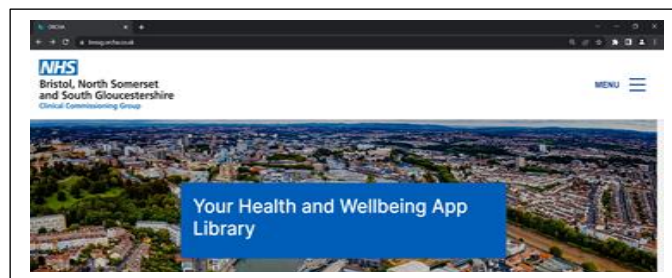






# TAP into

Information on technology and services that you may or may not be aware of.



<https://bnssg.orcha.co.uk/>

## **Self help Apps.**

Digital health is revolutionising health and care services, forming a crucial step on the road to care that is more efficient and patient-centred than today. But, with hundreds of thousands of apps available, and 85% falling below quality thresholds, health and care professionals require tools to find the right digital solutions for their patients' and service users' needs.

Developed by clinicians, ORCHA's AppFinder gives you unlimited access to thousands of independent app reviews across all health conditions, each of which includes a breakdown of key assessment criteria relating to Clinical Assurance, Data Privacy and User Experience. Sign up to discover the strengths and weaknesses of an app before downloading or recommending it to a patient.

<https://www.youtube.com/watch?v=CXkdqhXdyzI>

How to use Technology Enabled Care to Slow Progression of Need

<https://www.nbt.nhs.uk/bristol-centre-enablement/services-at-centre/electronic-assistive-technology-service>

**The Electronic Assistive Technology (EAT)** Service South West is based at the Bristol Centre for Enablement. We provide specialist assistive technology to people who find using standard controls such as a television remote control or a keyboard difficult to use due to a physical impairment. This enables users to live more independently at home.

EAT SW is a multi-disciplinary team employing clinical scientists, occupational therapists, technicians and technologists and administrators.

#### Computer Access Equipment

Equipment that enables the user to employ alternative methods to access a computer when the standard interfaces (such as a keyboard, mouse or touchscreen) become difficult to operate due to physical impairment.

and

#### Environmental Control (EC):

‘Enables the control of function in the physical environment and is intended to alleviate difficulty or inability to undertake the control function by normal means or standard controls due to physical impairment.’

<https://aliveactivities.org/>

#### **Tech to Connect – How to Guides**

Alive have produced three guidebooks, two for older learners – **Getting Started: Helping you get started with technology**, **Making Links: Using technology in your everyday life** – and one for carers, or those assisting an older person with their learning, **Supporting Older People to use Technology**.

<https://nsod.n-somerset.gov.uk/kb5/northsomerset/directory/service.page?id=w5ng5QabBUU>

**Motex Building – Equipment & Demonstration Centre.**

TEC devices and equipment on display

# Technology Enabled Care

North Somerset Council (NSC)  
BNSSG Integrated Care Board (ICB)

**Presentation-** Jacqui Richardson  
Occupational Therapist - NSC



# NHS – England

## What are Technology Enabled Care Services?

- ‘Technologies such as telehealth, telecare, telemedicine, telecoaching and self-care apps have the potential to transform the way people engage in and control their own healthcare, empowering them to manage it in a way that is right for them’.
- ‘We believe that by embracing this sort of technology, we can empower millions of patients to own their own care and transform the way we plan and deliver services to create a sustainable NHS for the future.’

•  
[www.england.nhs.uk](http://www.england.nhs.uk)

# NSC Adults Services Directorate Annual Directorate Statement 2022/2023

## Reablement and TEC pathway commitments

### **Business as usual and service improvement commitments:**

<b>Our commitment</b>	<b>What is the outcome we expect?</b>
Provide a TEC service that maximises independence and enables people to remain in their own homes	There is an increase in TEC usage and more people are at home post discharge.

### **Transformational commitments:**

<b>Our commitment</b>	<b>What is the outcome we expect?</b>
Establish a therapy led reablement service, with TEC first approach for the whole community.	Preventing the requirement for statutory services and enabling people to stay in their own homes for longer.

# TEC and Reablement Intervention (TRI) Team Structure

Team Manager – Kathryn Powell

Senior Practitioner Occupational Therapist (SPOTS)

Therapists

Occupational Therapist /  
Physiotherapists

‘Assessment & interventions’

Adult Social Care  
Workers

(ASCW)

‘Assessment &  
interventions’

Access Your Care (AYC)

Care Coordinator  
(assessments)

Reablement Practitioners  
‘Interventions’ (Care and therapy  
plans)

A social care, short term intervention. The reablement approach supports people to do things for themselves. It is a 'doing with' model, in contrast to traditional home care which tends to be a 'doing for' model. Reablement services help people to retain or regain their skills and confidence so they can learn to manage again after a period of illness.

# N.S.C. TEC Hub and role.

Hub sits with in the;-

## **TEC and Reablement Intervention Team (TRI).**

- Educate / support professionals & the general public with the understanding & assessment for TEC solutions
- TEC assessment alongside reablement therapy service. TEC Hub is offering a TEC assessment and range of tools as an alternative to or blended with traditional care support.
- Support practitioners and TEC champions across health and social care services with advice and specialised TEC assessments.
- Find a way to record the outcomes & benefits of all TEC interventions- cost analysis, qualitative and quantitative data.

**Technology Enabled Care - Risk management with a strength based approach**


## TEC is everybody's business .

Care Link/ pendent  
or in situ pull cords  
Rented with a weekly  
fee .

A private contract or  
part of the rent.

No assessment  
needed

Health & social care professional who can  
assess for and prescribe stand alone and  
linked devices.



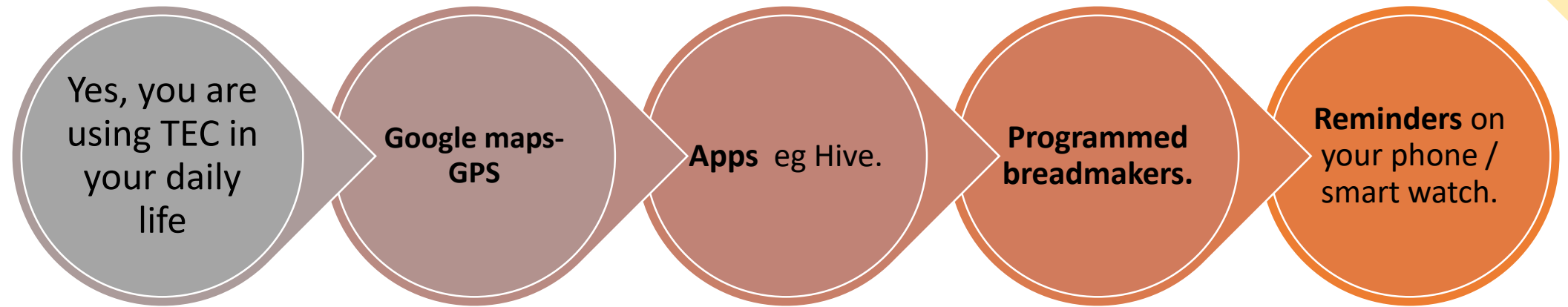
TEC Champions within Teams



TEC Hub



## What do TEC options look like



# Smart devices - Off the shelf – using wifi and Bluetooth – including s/u own





- **Alexa –**
- 1- lady lived in an annex next to her daughter's home. Family already had an Alexa in the property and the lady did not want a care link. The family set it up to call the daughter mobile when mum said , 'call my daughter'
- 2– used to take away the stress of a carer prompting a lady to do her exercises. The Alexa was set up with prompts and favorite music

- **Kraydel Connect System (video calling system that links to existing TV):-**

---

- Following having a stroke a lady was assessed as needing support to dress, due to needing someone to check and remind her to adjust her clothing. As items were not always placed appropriately or covering her sufficiently. Rather than continuing carer visits, the following ideas were trialed:-
  - 1. A message reminder system was tried at the mirror in the hallway, this she found frustrating. 2. What's App via her mobile phone was difficult to see on the screen of her mobile. 3. A telephone call check but this was not enough of a check.
  - The Kraydel Connect system was provided and is successfully being used by the Wellness service and family members for daily visual communication. This enables a check and prompt for clothing to be adjusted as needed and gives reassurance that the lady can leave the house and be dressed appropriately



Friday  
Morning  
**10:35 AM**  
11 December 2015

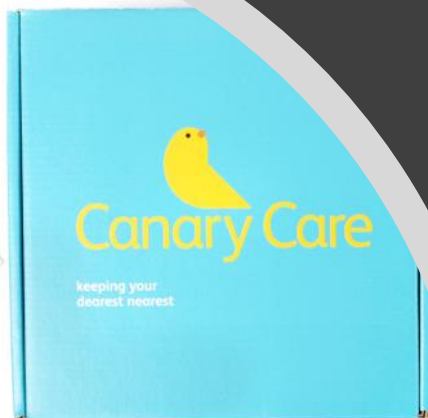


s what's  
ded

ook inside  
sor Package



t strips  
(g sensors)



Door  
magnets



Visitor Card

Getting Started Guide

Stand alone – mains or  
battery operated



## Standalone pagers and pendants.

For alerting family members within same property.

To reduced carer stress of an evening.

Daughter and mum shared a house, with mum sleeping downstairs. Daughter felt able to go out into the garden with her pets and to sleep back upstairs, knowing her mother could alert her if she needed help







Linked via the telephone line to a 24/7 Alarm Receiving Centre (ARC) such as Carelink



# Linked to a Care Link system (monitoring/ response)



## **Falls detectors/ sensor**

The sensor will pick up on the sudden drop and alert, without a person pressing a button

## **• Flood detector/ sensor**

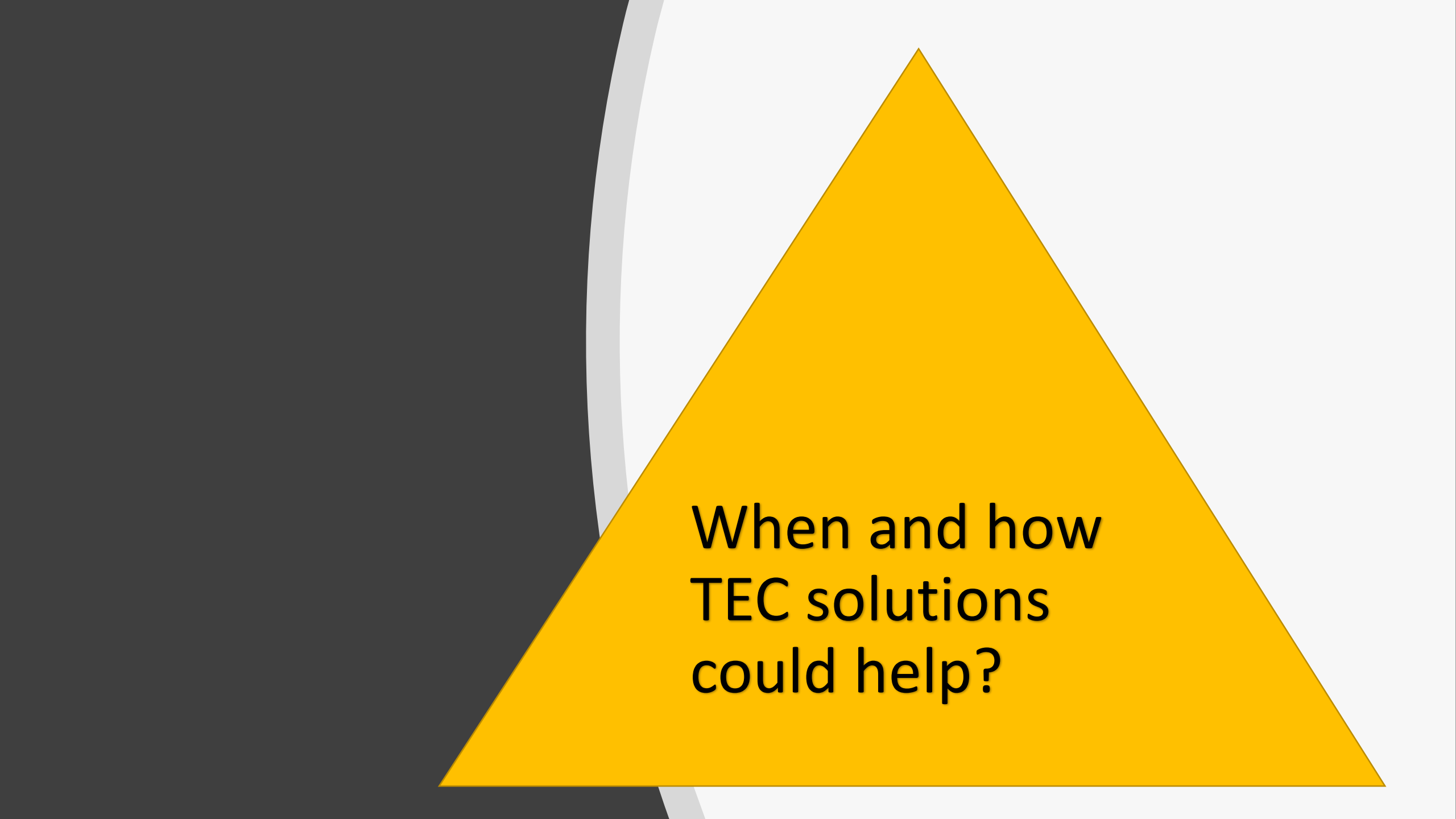
Used to detect if water is somewhere it should not be in a kitchen or bathroom and alerts the monitoring centre.

Or

thinking out side of the box ;- to encourage a person to shower. Shower turns on, water hits the sensor and it triggers a light and music device to play. Multi-sensory experience





A large yellow triangle is positioned on the right side of a dark gray background. A white curved line starts from the top left, curves around the triangle, and extends towards the bottom. The text "When and how TEC solutions could help?" is centered within the yellow triangle.

When and how  
TEC solutions  
could help?

# Needs and Risks

<b>1. Being able to make use of adult's home safety.</b>						
Falls	Difficulties maintaining consciousness	Purposeful walking (indoors)	Orientation to the property	Fearful of being alone	Managing medication	other
<b>2. Managing toileting needs</b>						
Reminders to use the toilet		Risks associated with daytime routine	Risks associated with night-time routine		Other	
<b>3. Maintaining personal hygiene</b>						
Reminders to wash/ shower		Awareness of temperatures	Risk of flood		Other	
<b>4. Being appropriately clothed</b>						
Wearing appropriate clothing		Needs prompt to put on / or to adjust clothing			Other	
<b>5. Maintaining a habitable home environment</b>						
Remembering to carry out activities	Ability to turn lights on/ off	Ability to control heating	Fire/ smoke risk	Flood risk	Security risk (unlocked doors)	Other

**6. Managing & maintaining nutrition**

Food shopping	Remembering to eat/ drink	Ability to read/ follow cooking instructions	Ability to turn off cooking appliances	Other	
---------------	---------------------------	--	--	-------	--

**7. Developing & maintaining family or other personal relationships.**

Ability to use telephone/mobile/ devices	Current risk of harm to others in the property	Other	
--	--	-------	--

**8. Accessing & engaging in work, training or volunteering.**

Ability to sequence information	Access to activities	Other	
---------------------------------	----------------------	-------	--

**9. Making use of necessary facilities or services in the local community, including public transport & recreational facilities or services.**

Orientation to the local community	Purposeful walking. (outdoor)	Ability to sequence information	Other	
------------------------------------	-------------------------------	---------------------------------	-------	--

# How to get advice or make a referral.

## Advice

- email: [techub@n-somerset.gov.uk](mailto:techub@n-somerset.gov.uk)
- A duty person (qualified and non-qualified therapy staff) will be checking the email account daily (Mon – Fri) and available to talk through urgent queries between 12.30 and 2.30pm. The duty workers will be able to advise on equipment options and how to access these or whether a referral to the TEC hub will be appropriate for a more specialist assessment.

## **Referrals. (non-LAS users)**

- Call Care Connect – 01275 888801 or email [careconnect@nsomerset.gov.uk](mailto:careconnect@nsomerset.gov.uk).
- D2A can add TEC request to Reablement paperwork.

## **Referrals LAS users**

- Completed the TEC form in documents, save (not finalise) and workflow to the TEC hub referral work-tray.

- **TEC and Reablement Intervention Team**

- Team Manager – Kathryn Powell Tel: 01275 885494 // 07469 406030 E-Mail: Kathryn.Powell@n-somerset.gov.uk
- Senior Practitioner Occupational Therapist (lead on TEC) – Sarah Rogers. Sarah.Rogers@n-somerset.gov.uk.

- **TEC devices and equipment on display**

- <https://nsod.nsomerset.gov.uk/kb5/northsomerset/directory/service.page?id=w5ng5QabBUU>
- Equipment & Demonstration Centre, Motex building, Winterstoke Rd, WSM.

## • Policy and initiatives .

- <https://www.england.nhs.uk/tecs/>
- **Data and technology that improves lives** (We support NHS staff at work, help people get the best care, and use the nation's health data to drive research and transform services.) <https://digital.nhs.uk/>
- Dept of Health & Social Care - White paper- **Health and social care integration: joining up care for people, places and populations** (Feb 2022)
- The Department of Health and Social Care's. Policy paper **A plan for digital health and social care** (June 2022)
- **Technology for our Ageing Population:** Panel for Innovation- <https://www.housinglin.org.uk/Topics/browse/Design-building/tappi/> (July 2022)
- **Smarter Homes for Independent Living, putting people in control of their lives.** [www.policyconnect.org.uk](http://www.policyconnect.org.uk)
- (April 2022)

# NO 65 UPDATE REPORT



## NO 65 MISSION STATEMENT

65 High Street is a community venue with multiple uses. It has a particular, but not exclusive, focus on health and wellbeing. As a 'place connecting people' it aims to be informal, welcoming and accessible, offering activities, information and support. The ethos includes developing relationships with and between the widest possible range of relevant organisations and groups within the town and beyond, supporting them to achieve their aims.

Strategically, the focus is a more integrated approach to health and wellbeing between No 65, Tyntesfield Medical Group, North Somerset Council, the Nailsea Support Group and the North Somerset Wellbeing Collective.

No 65 will fulfil relevant objectives identified in the Town Council's 5 Year Strategy and takes a lead role in the Council's investment in creating greater social value for residents.

## THE VALUE OF NO 65 WILL BE MEASURED IN TERMS OF:

- Fulfilling the Mission Statement
- Maximising income from hirers within the constraints of a) and efficiently managing costs.
- Acknowledging usage of the building irrespective of whether it generates income.
- Acknowledging the Social Value calculation of activities i.e. the social return for every £1 spent.

OBJECTIVES	AIMS AND ASPIRATIONS AND UPDATE
Day to Day Operations	<p><b>1. Report to the Community Engagement Committee on activities, actual and potential developments and the financial position.</b></p> <p>Upcoming sub-committee meetings: normally scheduled for 2 weeks before Community Engagement Committee:</p> <ul style="list-style-type: none"><li>18th January 2023</li><li>12th April 2023</li><li>28th June 2023</li></ul> <p><b>2. Act as a place for information and 'sign-posting' people to activities and services in the town.</b></p> <p>Examples of assistance provided during October:</p> <ul style="list-style-type: none"><li>Help a resident complete a 70+ driving licence application online</li><li>Hardship voucher printing</li><li>Social housing query</li><li>Single Discount Council Tax reviews</li><li>Signposting to local groups for over 50s</li><li>Help with identifying payments on a bank statement</li><li>Help with sourcing accommodation</li><li>Online help applying for a Citizen ID card</li></ul> <p><b>3. Support the Town Council's climate emergency objectives</b></p> <p>No update.</p>
Building Relationships	<p><b>4. Continue to develop relationships with individuals and organisations within Nailsea and North Somerset. Build awareness of No 65, as a valuable and successful model for supporting people within the community, locally and beyond.</b></p>

# NO 65 UPDATE REPORT



	<ul style="list-style-type: none"> <li>• <b>Autistic Spectrum Disorder Youth Group</b> – have re-started their Tuesday evening youth group, every other Tuesday 7.15 to 9.15pm</li> <li>• <b>Climate Emergency Group</b> – hosted events at No.65 during the Big Green Weekend.</li> <li>• <b>Climate Emergency Group</b> – host a Climate Café on the first Monday of the month, 10.30 to 11.30am</li> <li>• <b>Nailsea &amp; District Community Transport</b> – holding their monthly meetings at No.65</li> <li>• <b>Off The Record</b> – commenced their 'Resilience Lab' course for 5 weeks, for 11-14 year olds on 1<sup>st</sup> November.</li> <li>• <b>Read Easy</b> – have started using No.65 on a weekly basis for 1:1 reading sessions helping residents to learn to read.</li> <li>• <b>Step Forward</b> – 1 to 1 sessions started in October – helping local people with a history of addiction into volunteering</li> <li>• <b>U3A Literature Group</b> – held their first session on 8<sup>th</sup> October, meeting on the 1<sup>st</sup> Thursday of every month.</li> <li>• <b>Youth Club</b> – held a day youth club session during October half-term</li> </ul>
Social Value	<p><b>5. Continue to utilise the Social Value software to demonstrate the specific and wider community value of No 65 and the activities that take place there.</b></p> <p>No update. However now the Community Wellbeing Officer has now commenced the role there may be scope to re-start the project.</p>
People	<p><b>6. Recruit and retain volunteers for specific projects e.g. Techno-Timid and utility supplier 'switching' service.</b></p> <p>Nothing to report.</p>
Value for Money	<p><b>7. Seek to identify any suitable grants to develop No 65.</b></p> <p>Nothing to report.</p>



## Detailed Income &amp; Expenditure by Budget Heading 08/11/2022

Month No: 8

## Committee Report

	Actual Last Year	Actual Year To Date	Current Annual Bud	Variance Annual Total	Committed Expenditure	Funds Available	% Spent	Transfer to/from EMR
<b>COMMUNITY ENGAGEMENT</b>								
<u>200 AWARDS</u>								
4180 ALLOTMENT COMPETITION	0	0	100	100		100	0.0%	
4185 COMMUNITY AWARD	0	0	300	300		300	0.0%	
4190 YOUNG PERSONS AWARD	0	0	100	100		100	0.0%	
AWARDS :- Indirect Expenditure	<u>0</u>	<u>0</u>	<u>500</u>	<u>500</u>	<u>0</u>	<u>500</u>		<u>0</u>
<b>Net Expenditure</b>	<u>0</u>	<u>0</u>	<u>(500)</u>	<u>(500)</u>				
<u>210 CCTV</u>								
4220 MAINTENANCE	0	18,200	19,100	900		900	95.3%	
CCTV :- Indirect Expenditure	<u>0</u>	<u>18,200</u>	<u>19,100</u>	<u>900</u>	<u>0</u>	<u>900</u>	<u>95.3%</u>	<u>0</u>
<b>Net Expenditure</b>	<u>0</u>	<u>(18,200)</u>	<u>(19,100)</u>	<u>(900)</u>				
<u>220 COMMUNICATION</u>								
4260 NAILSEA TOWN.COM	10,039	2,008	4,000	1,993		1,993	50.2%	
4261 PUBLIC INFORMATION	1,172	788	2,400	1,612		1,612	32.9%	
4265 ELECTION EXPENSES	374	6,843	0	(6,843)		(6,843)	0.0%	
4270 ADVERTISING	2,396	0	500	500		500	0.0%	
4275 NETWORKING EVENT	0	51	0	(51)		(51)	0.0%	
COMMUNICATION :- Indirect Expenditure	<u>13,981</u>	<u>9,690</u>	<u>6,900</u>	<u>(2,790)</u>	<u>0</u>	<u>(2,790)</u>	<u>140.4%</u>	<u>0</u>
<b>Net Expenditure</b>	<u>(13,981)</u>	<u>(9,690)</u>	<u>(6,900)</u>	<u>2,790</u>				
<u>230 NAILSEA PLACE</u>								
4025 SUNDRIES	0	0	300	300		300	0.0%	
4027 NAILSEA GLASS STORAGE	520	320	550	230		230	58.2%	
NAILSEA PLACE :- Indirect Expenditure	<u>520</u>	<u>320</u>	<u>850</u>	<u>530</u>	<u>0</u>	<u>530</u>	<u>37.6%</u>	<u>0</u>
<b>Net Expenditure</b>	<u>(520)</u>	<u>(320)</u>	<u>(850)</u>	<u>(530)</u>				
<u>240 YOUTH SERVICES</u>								
4360 CONTRACT	23,612	14,118	25,000	10,882		10,882	56.5%	
YOUTH SERVICES :- Indirect Expenditure	<u>23,612</u>	<u>14,118</u>	<u>25,000</u>	<u>10,882</u>	<u>0</u>	<u>10,882</u>	<u>56.5%</u>	<u>0</u>
<b>Net Expenditure</b>	<u>(23,612)</u>	<u>(14,118)</u>	<u>(25,000)</u>	<u>(10,882)</u>				

## Detailed Income &amp; Expenditure by Budget Heading 08/11/2022

Month No: 8

## Committee Report

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<b>250 GRANTS</b>								
4400 1ST NAILSEA SCOUTS - CARNIVAL	0	1,000	1,000	0		0	100.0%	
4420 2ND NAILSEA SCOUTS	0	1,000	1,000	0		0	100.0%	
4421 CHRISTMAS DAY LUNCH	50	0	0	0		0	0.0%	
4436 COMMUNITY GROUP	20,000	10,000	10,000	0		0	100.0%	
4438 WAITROSE FOOD BANK PURCHASES	300	0	0	0		0	0.0%	
4440 COMMUNITY TRANSPORT	12,000	13,000	13,000	0		0	100.0%	
4455 FRIENDS OF STOCKWAY RESERVE	310	150	150	0		0	100.0%	
4460 FRIENDS OF TRENDLEWOOD PARK	1,000	1,000	1,000	0		0	100.0%	
4496 NAILSEA ENV & WILDLIFE TRUST	0	150	150	0		0	100.0%	
4501 NAILSEA MEMORY CAFE	500	550	550	0		0	100.0%	
4502 NAILSEA LAWN TENNIS CLUB	0	336	336	0		0	100.0%	
4503 NAILSEA JUNIOR FC	500	0	0	0		0	0.0%	
4540 NAILSEA SKATEBOARDING CONTEST	0	1,000	1,000	0		0	100.0%	
4541 NAILSEA SOCIAL CLUB	0	800	800	0		0	100.0%	
4545 EAT FESTIVALS	1,500	1,500	1,500	0		0	100.0%	
4555 CITIZENS ADVICE NS	18,341	18,892	18,892	0		0	100.0%	
4567 ROTARY N & B	500	0	0	0		0	0.0%	
4605 WELLSRING COUNSELLING	0	4,000	4,000	0		0	100.0%	
4935 GROVE PLAYING FIELD	0	0	1,000	1,000		1,000	0.0%	
GRANTS :- Indirect Expenditure	<b>55,001</b>	<b>53,378</b>	<b>54,378</b>	<b>1,000</b>	<b>0</b>	<b>1,000</b>	<b>98.2%</b>	<b>0</b>
<b>Net Expenditure</b>	<b>(55,001)</b>	<b>(53,378)</b>	<b>(54,378)</b>	<b>(1,000)</b>				
<b>260 OTHER COMMUNITY ENG.</b>								
4700 NAILSEA COMMUNITY TRUST	4,000	4,000	4,000	0		0	100.0%	
4705 PATRONAGE/ LOCAL SOCIETIES	500	500	500	0		0	100.0%	
4710 POPPY WREATH/DONATIONS	17	0	50	50		50	0.0%	
OTHER COMMUNITY ENG. :- Indirect Expenditure	<b>4,517</b>	<b>4,500</b>	<b>4,550</b>	<b>50</b>	<b>0</b>	<b>50</b>	<b>98.9%</b>	<b>0</b>
<b>Net Expenditure</b>	<b>(4,517)</b>	<b>(4,500)</b>	<b>(4,550)</b>	<b>(50)</b>				
<b>760 65 HIGH STREET</b>								
1600 HIRERS	5,870	2,872	5,500	2,628			52.2%	
65 HIGH STREET :- Income	<b>5,870</b>	<b>2,872</b>	<b>5,500</b>	<b>2,628</b>			<b>52.2%</b>	<b>0</b>
5450 BANK CHARGES	0	10	0	(10)		(10)	0.0%	
5545 WHICH Subscription	68	0	0	0		0	0.0%	
5550 SOCIAL VALUE ENGINE M'SHIP	0	600	0	(600)		(600)	0.0%	
5732 TV LICENCE	0	151	0	(151)		(151)	0.0%	
5750 SUNDRIES	244	297	1,350	1,053		1,053	22.0%	

## Detailed Income &amp; Expenditure by Budget Heading 08/11/2022

Month No: 8

Committee Report

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5760 ELECTRICITY	1,295	1,359	2,358	999		999	57.6%	
5765 MAINTENANCE - AD HOC	912	220	1,000	780		780	22.0%	
5770 MAINTENANCE COSTS	1,130	362	1,400	1,038		1,038	25.9%	
5775 WATER	112	228	700	472		472	32.5%	
5785 CLEANING CONTRACT	3,176	1,836	4,750	2,914		2,914	38.7%	
5790 CLEANING SUPPLIES	327	102	300	198		198	33.9%	
5795 FIRE AND SECURITY	1,189	0	350	350		350	0.0%	
5800 GAS	2,571	2,681	2,642	(39)		(39)	101.5%	
5805 REFUSE DISPOSAL	1,683	1,076	1,650	574		574	65.2%	
5810 IT AND TELECOMS	4,612	2,790	4,434	1,644		1,644	62.9%	
5815 COUNCIL TAX	6,238	4,990	7,000	2,011		2,011	71.3%	
5820 PHOTOCOPIER	249	238	550	312		312	43.3%	
5825 STATIONERY	115	138	80	(58)		(58)	172.1%	
5840 NAILSEA PLACE MANAGER	12,929	0	0	0		0	0.0%	
5842 TRAINING	0	0	150	150		150	0.0%	
65 HIGH STREET :- Indirect Expenditure	<b>36,852</b>	<b>17,077</b>	<b>28,714</b>	<b>11,637</b>	<b>0</b>	<b>11,637</b>	<b>59.5%</b>	<b>0</b>
<b>Net Income over Expenditure</b>	<b>(30,982)</b>	<b>(14,205)</b>	<b>(23,214)</b>	<b>(9,009)</b>				
<b>770 NAILSEA ARTS CENTRE @ 65</b>								
1700 COURSE FEES	280	20	0	(20)			0.0%	
NAILSEA ARTS CENTRE @ 65 :- Income	<b>280</b>	<b>20</b>	<b>0</b>	<b>(20)</b>				<b>0</b>
5405 WEBSITE - HOSTING	0	311	0	(311)		(311)	0.0%	
5450 BANK CHARGES	0	2	0	(2)		(2)	0.0%	
5900 COURSE MATERIALS	150	0	0	0		0	0.0%	
NAILSEA ARTS CENTRE @ 65 :- Indirect Expenditure	<b>150</b>	<b>313</b>	<b>0</b>	<b>(313)</b>	<b>0</b>	<b>(313)</b>		<b>0</b>
<b>Net Income over Expenditure</b>	<b>130</b>	<b>(293)</b>	<b>0</b>	<b>293</b>				
COMMUNITY ENGAGEMENT :- Income	<b>6,150</b>	<b>2,892</b>	<b>5,500</b>	<b>2,608</b>			<b>52.6%</b>	
Expenditure	<b>134,632</b>	<b>117,596</b>	<b>139,992</b>	<b>22,396</b>	<b>0</b>	<b>22,396</b>	<b>84.0%</b>	
<b>Movement to/(from) Gen Reserve</b>	<b>(128,482)</b>	<b>(114,704)</b>						
Grand Totals:- Income	<b>6,150</b>	<b>2,892</b>	<b>5,500</b>	<b>2,608</b>			<b>52.6%</b>	
Expenditure	<b>134,632</b>	<b>117,596</b>	<b>139,992</b>	<b>22,396</b>	<b>0</b>	<b>22,396</b>	<b>84.0%</b>	
<b>Net Income over Expenditure</b>	<b>(128,482)</b>	<b>(114,704)</b>	<b>(134,492)</b>	<b>(19,788)</b>				
<b>Movement to/(from) Gen Reserve</b>	<b>(128,482)</b>	<b>(114,704)</b>						



	B/F 1 April 2022	Receipts	Expenditure	Remaining Balance	Comments
<b>Specified Reserves</b>					
Car Parks	15,191			15,191	
Play Equipment	28,000			28,000	
Skateboard Project	8,480		8,290	190	£140 planning fee, Skate Park lights £8150
Leisure Facilities consultancy	0			0	
Climate Change Projects	7,500		603	6,897	Tree planning at Lions Green £300, Green Weekend £303
No 65 Improvements	19,936		-150	20,086	£150 refund of Solar Panel Deposit
CCTV upgrade	31,000			31,000	
Community Emergency Fund	19,944		10,000	9,944	£10,000 towards grant payment
Consultancy for Town Strategy	10,000			10,000	
Road Crossings	25,000			25,000	
Millennium Park	10,000			10,000	
Middle Engine Pit	20,000			20,000	
New Christmas Lights	16,174			16,174	
Capital Projects	34,037			34,037	
CIL Income 2018/19	642		642	0	£642 Wireless Conference & PA
CIL Income 2020/21	8,514		8,514	0	£8514.49 Wireless Conference & PA.
CIL Income 2021/22	342,405		35,630	306,775	£7,658.18 Wireless Conference & PA. £27,972 CCTV upgrade and additional costs.
CIL Income 2022/23	0	19,369		19,369	2022/23 CIL Income
Engine Lane Receipts	1,474,124		30	1,474,094	£30 Land Searches re Ask Nailsea
<b>Total Specified Reserves</b>	<b>2,070,948</b>	<b>19,369</b>	<b>63,530</b>	<b>2,026,757</b>	

#### Restricted Funds

Tithe Barn Capital Fund	31,691		3,111	28,580	£1,062 blinds for TB office, £2049 painting of office windows
Backwell Lake - Path	1,842			1,842	
Friends of Trendlewood Park	952			952	
Tree Wardens	185			185	
Youth House	3,696		228	3,469	£227.50 Graffiti Workshops by Youth Group
Young Persons Grant	8,355			8,355	
Wellbeing	0	58,000		58,000	Funds from NSC towards Wellbeing Officer
<b>Total Restricted Funds</b>	<b>46,721</b>	<b>58,000</b>	<b>3,339</b>	<b>101,383</b>	



## Grant Applications 2023/24

No	Organisation	2022-23 Awards	Grant Details						
			Project Cost	Grant Request	Project Details	Salary Costs	Community Engagement Proposals	Finance Committee Proposals	Comments by Committee
1	Friends of Stockway North Nature Reserve	£150.00	£150.00	£150.00	To renew 2023 insurance. Current renewal was £115 and £150 allows for inflation.	No		£150.00	
2	Golden-Oldies	n/a	£300.00	£300.00	To fund a fun monthly Sing & Smile session in Nailsea, combating isolation for older residents.	Some		No	There are a number of similar singing groups running in Nailsea and also at the Barn. They have good reserves.
3	Bills Community	n/a	£500.00	£500.00	To set up a new mental health charity for young men which aims to break the stigma around men's mental health so they can talk with no judgement and learn how to cope in difficult times.	No		No	Wellbeing Officer will consider whether there is a gap in provision.
4	The Brightwell (West of England MS Therapy Centre)	n/a	£420,000.00	£600.00	To provide therapeutic services to people with neurological conditions to enhance their quality of life	No		No	High reserves plus monies set aside for fund raising salaries
5	Read Easy North Somerset	n/a	£2,400.00	£616.00	Providing literacy skills for adults in North Somerset. The grant will support 2 x new coaches and the purchase of 2 Turning Pages manuals (£50 x2) and Turning Pages books (£92 x2) No staff costs as everyone is voluntary.	No		£308.00	
6	Memories at the Barn	£550.00	£13,700.00	£750.00	Supporting Memories at the Barn. Grant will be used to subsidise the use of Nailsea Community Transport to help those with dementia and their carers to attend the activities at the Barn.	No		£750.00	Yes - ongoing support of Memories at the Barn
7	Nailsea Lawn Tennis Club	£336.00	£1,778.00	£900.00	Project 1 - tennis coaching to 6 x Ukrainian Refugee children. Project 2 - new ball machine.	No		No	Private sports club
8	1st Nailsea Scouts	£1,000.00	£1,000.00	£1,000.00	To help run Nailsea's annual carnival. Costs include multiple licences (music, road closure, alcohol, right to occupy the site), first aid cover, hire of a generator to supply power, hire of a lorry for the stage.	No		No	High reserves and can self fund.

## Grant Applications 2023/24

No	Organisation	2022-23 Awards	Grant Details						
			Project Cost	Grant Request	Project Details	Salary Costs	Community Engagement Proposals	Finance Committee Proposals	Comments by Committee
9	North West Somerset Support Group of Parkinson's UK	n/a	£2,160.00	£1,000.00	Towards annual cost of running twice monthly exercise group. Includes specialist physiotherapist and 2 local Parkinson's nurses employed by Sirona Care.	No		No	High reserves and can self fund.
10	Somerset Storyfest	n/a	£1,150.00	£1,150.00	To run a 2 day Nature connection project in Nowhere Woods and/or Moorend Spout Nailsea in the 2023 summer term for 4 x KS2 classes from 2 Nailsea Primary Schools.	Yes		No	
11	Trendlewood Community Festival	n/a	£4,000.00	£1,200.00	Trendlewood Community Festival. Grant will be used to fund major up-front costs e.g. generator and marquee hire	No		Loan	Loan of £1,200 proposed
12	Nailsea Festival of Music	n/a	£1,500.00	£1,500.00	3 x £1,500 grant payments approved by NTC in 2018/19 Minute reference FF44/18. This £1,500 is the last of three payments due and will be used to run the 2023/24 Music Festival.	No	£1,500.00	£1,500.00	Pre-agreed award
13	Friends of Trendlewood Park	£1,000.00	£2,000.00	£2,000.00	To maintain, preserve and enhance Trendlewood Park which includes Nowhere Woods, parkland and surrounding wildflower meadows.	No		£1,000.00	
14	North Somerset Arts	n/a	£3,000.00	£2,000.00	To fund North Somerset Arts Week 28 April to 7 May 2023	Part		No	Offered No 65 as a base last year but not suitable. Most artists display in own homes.
15	Brain Tumour Support	n/a	£3,600.00	£3,600.00	Support for anyone with a brain tumour diagnosis as well as their families and carers. £3,600 grant would provide 10 individuals in Nailsea with 6 counselling sessions each.	No		No	High reserves
16	Wellspring Counselling	£4,000.00	£4,000.00	£4,000.00	To provide affordable counselling especially as the cost of living increases over the coming months.	Yes		£1,000.00	High reserves and able to self fund.
17	Nailsea Farmers Market	£4,850.00	£4,850.00	£4,850.00	Grant covers costs of £1,000 market license, £850 road closure permission and £3000 support with running costs and marketing.	No		£4,850.00	Yes - ongoing support of the market in Nailsea



Grant Applications 2023/24

			Grant Details						
No	Organisation	2022-23 Awards	Project Cost	Grant Request	Project Details	Salary Costs	Community Engagement Proposals	Finance Committee Proposals	Comments by Committee
18	Nailsea Theatre Club	n/a	£17,500.00	£7,000.00	To renew the slate roof of the Nailsea Little Theatre	No		Loan	Offer loan
19	Nailsea & District Community Transport	£13,000.00	£14,000.00	£14,000.00	The funding of community transport for the elderly, disabled and isolated within the northern half of North Somerset.	Some		£14,000.00	
20	North Somerset Citizens Advice	£18,892.00	£19,458.00	£19,458.00	To provide free, confidential, impartial and independent advice to local residents on a range of issues.		£19,458.00	£19,458.00	Pre-agreed award
21	Nailsea Community Group	£20,000.00	£30,000.00	£30,000.00	Towards salaries and running costs of No 26. The core purpose is the provision of the Community Food Service.	Yes		£15,000.00	To be used towards food and related purchases and not salaries.
22	Nailsea & Tickenham Football Club	Floodlights - £10,000 grant, £10,000 loan. £8,000 loan for perimeter pathway.	£35,000.00	£35,000.00	To provide extended car parking facility to alleviate growing parking issue on roads surrounding the ground.	No		No	
				£131,574.00			£20,958.00	£58,016.00	



## COMMUNITY ENGAGEMENT

	Budget 2022/2023	Forecast Adjustments	Revised F/Cast 2022/2023	Budget 2023/2024	Comments
<b>200 AWARDS</b>					
4180 ALLOTMENT COMPETITION	100	0	100	0	
4185 COMMUNITY AWARD	300	0	300	300	
4190 YOUNG PERSONS AWARD	100	0	100	0	
<b>Overhead Expenditure</b>	500	0	500	300	
<b>210 CCTV</b>					
4220 MAINTENANCE	19100	0	19,100	19,100	Annual maintenance £18,200 plus remote camera installation x 2 of £900 (£450 per use) - £19100.
<b>Overhead Expenditure</b>	19,100	0	19100	19,100	
<b>220 COMMUNICATION</b>					
4260 NAILSEA TOWN.COM (Websites)	4000	0	4,000	4,000	£275 pm retainer (£3,300 pa) re monthly SEO & Content Development - 5 hrs p/m plus other ad-hoc support.
4261 PUBLIC INFORMATION	2400	0	2,400	2,400	4 x articles in NS Times/Green Page
NEW MEDIA CONTRACTOR	0	0	0	15,000	External media contractor
4265 ELECTION EXPENSES	0	0	0	0	USE RESERVES: 2023-24 Elections - £200 admin fees for any uncontested seats plus further costs for contested seats. Ballot papers/polling cards £1500-1800.
4270 ADVERTISING	500	0	500	500	Ad-hoc advertising including tender document / Councillor vacancies

## COMMUNITY ENGAGEMENT

	Budget 2022/2023	Forecast Adjustments	Revised F/Cast 2022/2023	Budget 2023/2024	Comments
4275 NETWORKING EVENTS	0	0	0	100	2 x Networking Events at the TB
Overhead Expenditure	6,900	0	6900	22,000	
230 NAILSEA PLACE					Within No 65 budget Hobdens £40 pm/£480 pa
4025 SUNDRIES	300	0	300	0	
4027 NAILSEA GLASS STORAGE	550	0	550	480	
Overhead Expenditure	850	0	850	480	
240 YOUTH SERVICES					
1200 GRANTS	0	0	0	0	Increased last year to include NI changes.
1210 OTHER	0	0	0	0	
1220 SPONSORSHIP	0	0	0	0	
Total Income	0	0	0	0	
4360 CONTRACT	25000	0	25,000	25,500	
Overhead Expenditure	25,000	0	25000	25,500	
760 65 HIGH STREET					
1600 HIRERS	5500	-406	5,094	5,500	
1605 GRANTS	0	0	0	0	
1615 PHOTOCOPYING	0	0	0	0	
Total Income	5,500	-406	5094	5,500	
5550 SOCIAL VALUE ENGINE M'SHIP	0	0	0	600	3 year membership for 23/24. £600 per annum.

## COMMUNITY ENGAGEMENT

	Budget 2022/2023	Forecast Adjustments	Revised F/Cast 2022/2023	Budget 2023/2024	Comments
5750 SUNDRIES	1350	0	1,350	350	Gazebo removed as purchased. Budget reduced to original amount of £350.
5760 ELECTRICITY	2358	366	2,724	3,500	New supplier Valda. Fixed Tariff @ 53.91p per kwh (68.50p BULB)
5800 GAS	2642	366	3,008	5,000	New supplier Valda. Fixed Tariff @ 17.71p per kwh (18.48p BULB)
5732 TV LICENCE	0	0	0	159	Licence costs to be frozen to Apr 24
5765 MAINTENANCE - AD HOC	1000	0	1,000	1,000	
5770 MAINTENANCE COSTS	1400	0	1,400	1,400	Lift Maintenance £174. Main door H&S service £66.
5775 WATER	700	0	700	400	New supplier current did of £11.60 pm may change as usage clearer.

## COMMUNITY ENGAGEMENT

	Budget 2022/2023	Forecast Adjustments	Revised F/Cast 2022/2023	Budget 2023/2024	Comments
5785 CLEANING CONTRACT	4750	0	4,750	4,750	£15 ph 2 hours twice a week (£60 pw) = £3120 pa. £10 x 8 Windows (£80), £50 x 4 Qtly Windows = £200. SW Hygiene £82.95 per quarter plus other costs (c £400 pa). Contingency allowed for price increases
5790 CLEANING SUPPLIES	300	0	300	300	
5795 FIRE AND SECURITY	350	0	350	630	£600 Fire/Intruder Alarm Maintenance. Includes 5% inflation.
5805 REFUSE DISPOSAL	1650	0	1,650	2,415	BIFFA Bin rental £12.65 pm / General £115 pm / Recycling 37.2 pm = 1978.2. Also ad-hoc excess weight costs. Total 2300. 5% increase included
5810 IT AND TELECOMS	4434	0	4,434	4,500	Virgin Media £280 pm (£3360 pa). 2 x Mobiles £22.80 pm (£273.60 pa). Microshade £52.24 pm (£627 pa). Compex Endpoint Security - £12.50 x1. Rialtas Booking Software x1 = £60.40. Small contingency of £166.
5815 COUNCIL TAX	7000	0	7,000	6,550	Forecast 5% increase
5820 PHOTOCOPIER	550	0	550	550	£89.12 rental per quarter. Click charges avg £35 per quarter. Total £496.48. 5% Inflation added
5825 STATIONERY	80	0	80	200	Increased. Budget almost spent at mid point of 22/23
5840 TRAINING	150	0	150	150	

## COMMUNITY ENGAGEMENT

	Budget 2022/2023	Forecast Adjustments	Revised F/Cast 2022/2023	Budget 2023/2024	Comments
EQUIPMENT	0			0	
Overhead Expenditure	28,714	732	29446	31,854	
770 NAILSEA ARTS CENTRE					
1770 COURSE FEES	0	0	0	0	
Total Income	0	0	0	0	
5900 COURSE MATERIALS & TUTOR FEES	0	0	0	0	
Overhead Expenditure	0	0	0	0	
250 GRANTS					
4400 1ST NAILSEA SCOUTS - CARNIVAL	1000	0	1000		
4420 2ND NAILSEA SCOUTS	1000	0	1000		
4440 COMMUNITY TRANSPORT	13000	0	13000		
4455 FRIENDS OF STOCKWAY RESERVE	150	0	150		
4460 FRIENDS OF TRENDLEWOOD PARK	1000	0	1000		
4501 NAILSEA MEMORY CAFE	550	0	550		
4540 NAILSEA SKATEBOARDING CONTEST	1000	0	1000		
4555 CITIZENS ADVICE NS	18892	0	18892	19,458	2nd year of SLA
TRENDLEWOOD COMMUNITY FESTIV	0	0	0		
4605 WELLSRING COUNSELLING	4000	0	4000		
THE GROVE	1000	0	1000		
NAILSEA SOCIAL CLUB	800	0	800		
NAILSEA ENV & WILDLIFE TRUST (NEV	150	0	150		
NAILSEA LAWN TENNIS CLUB	336	0	336		
NAILSEA COMMUNITY GROUP	10000	0	10000		
EAT FESTIVALS (NAILSEA)	1500	0	1500		
NAILSEA FESTIVAL OF MUSIC	0	0	0	1,500	
SUNDRY				37,058	
Overhead Expenditure	54,378	0	54,378	58,016	FOR INDICIATIVE PURPOSES - Grants to be debated and amounts agreed.

## COMMUNITY ENGAGEMENT

	Budget 2022/2023	Forecast Adjustments	Revised F/Cast 2022/2023	Budget 2023/2024	Comments
260 OTHER COMMUNITY ENG.					
4700 NAILSEA COMMUNITY TRUST	4000	0	4,000	4,000	
4705 PATRONAGE/ LOCAL SOCIETIES	500	0	500	500	
4710 POPPY WREATH/DONATION	50	0	50	50	
4720 ROYAL BRITISH LEGION	0	0	0	0	
Overhead Expenditure	4,550	0	4,550	4,550	
COMMUNITY ENGAGEMENT Income	5,500	-406	5,094	5,500	
Expenditure	139,992	732	140,724	161,800	
Net Cost	134,492	326	135,630	156,300	

CONSIDER increasing patronages



**NAILSEA TOWN COUNCIL**  
**COMMUNITY ENGAGEMENT COMMITTEE**

16 November 2022

**CLERK'S REPORT**

**Agenda item 9. Scrubber/Dryer**

The Tithe Barn has a large-scale industrial scrubber/dryer which the cleaners use to wash and dry the concrete floors. The current machine is battery operated but has never held a charge for very long. Replacement batteries were purchased but the machine still lost power too quickly. The floors are now hand mopped several times a week.

To speed up the cleaning and drying of the floors it is recommended that a new scrubber/dryer is purchased. The replacement machine will be hard wired and more compact than the existing machine. The cost of a new machine can be £6,000 +. We have compared the more compact machines which range between £1,145 - £1,479.99.

It is proposed that the cost of the machine will come out of the Tithe Barn Capital Fund.

<https://www.kaercher.com/uk/professional/floor-scrubbers-scrubber-dryers/scrubber-dryers/walk-behind-scrubber-dryers/br-30-4-c-17832240.html>



£1,400.99

<https://www.janitorialdirect.co.uk/numatic-twintec-cable-scrubber-dryer-tt1840.html>



£1,479.99

<https://www.janitorialdirect.co.uk/lindhaus-scrubber-dryer-pro-high-tech-lw38-4886.html>



£1,145.00

J.Duffy Nov 2022

## North Somerset CCTV Log Book

*Nailsea*

Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
01/08/2022	11:59	Monday	Police	Missing Person	Monitored	Not Found	Glasshouse	Stockway South	Nailsea
<b>Comments</b> Observations for a described 26 year old male missing person									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
03/08/2022	11:26	Wednesday	Police	Traffic Other	Monitored	Situation Monitored			Nailsea
<b>Comments</b> Observations for a described vehicle being driven with no tax and insurance									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
03/08/2022	13:40	Wednesday	Police	Missing Person	Monitored	Not Found			North Somerset
<b>Comments</b> Observations for a described 51 year old male missing person									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
04/08/2022	13:36	Thursday	Police	Missing Person	Monitored	Not Found			Nailsea
<b>Comments</b> Observations for a described 27 year old self harming male missing person									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
04/08/2022	22:27	Thursday	Police	Anti-Social Behaviour	Monitored	Situation Monitored	Play Area	Somerset Square	Nailsea
<b>Comments</b> Observations on a group of males following reports of anti-social behaviour									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
06/08/2022	17:40	Saturday	Police	Anti-Social Behaviour	Monitored	Police Attend	Millennium Park	Scotch Horn	Nailsea
<b>Comments</b> Observations on traveller youths being anti-social in the area, youths seen with police informed who attend									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
10/08/2022	00:30	Wednesday	Tape/Digital	Domestic Dispute	Monitored	Other		High Street	Nailsea
<b>Comments</b> Evidence viewed in connection with a domestic dispute									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
12/08/2022	04:57	Friday	Police	Theft	Monitored	Police Attend			North Somerset
<b>Comments</b> Observations for a described vehicle following reports of theft									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
13/08/2022	13:52	Saturday	Police	Missing Person	Monitored	Found			Nailsea
<b>Comments</b> Observations for a described 26 year old self harming suicidal male missing person, reported to have returned home at 14:25									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
15/08/2022	17:22	Monday	Police	Missing Person	Monitored	Found			North Somerset
<b>Comments</b> Observations for a described 52 year old female missing person, police attend to locate the female at 19:18									

Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
16/08/2022	00:58	Tuesday	Police	Anti-Social Behaviour	Police Informed	Situation Monitored	Millennium Park	Scotch Horn	Nailsea
<b>Comments</b> Observations for a group of youths following reports of anti-social behaviour									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
18/08/2022	17:27	Thursday	Police	Traffic Other	Monitored	Police Attend			Nailsea
<b>Comments</b> Observations for a described vehicle following reports of dangerous driving									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
19/08/2022	15:11	Friday	Police	Missing Person	Monitored	Not Found			Nailsea
<b>Comments</b> Observations for a described male missing person									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
19/08/2022	19:05	Friday	Tape/Digital	Assault	Monitored	Other	Skate Park	Scotch Horn	Nailsea
<b>Comments</b> Evidence viewed in connection with an assault									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
23/08/2022	15:35	Tuesday	Police	Public Disorder	Monitored	Police Attend		Station Road	Nailsea
<b>Comments</b> Observations for a described male following reports of disorder, police attend for area tours									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
23/08/2022	16:23	Tuesday	Police	Drink/Drugs Related	Monitored	Situation Monitored		High Street	Nailsea
<b>Comments</b> Observations for a described vehicle, driver believed to be intoxicated									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
24/08/2022	16:55	Wednesday	Police	Public Disorder	Monitored	Situation Monitored	Skate Park	Scotch Horn	Nailsea
<b>Comments</b> Observations on a described male following reports of disorder									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
24/08/2022	17:50	Wednesday	Police	Public Disorder	Monitored	Police Attend	Skate Park	Scotch Horn	Nailsea
<b>Comments</b> Observations on a described male following reports of disorder, police attend to arrest 1 male									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
24/08/2022	23:59	Wednesday	Police	Missing Person	Monitored	Not Found			North Somerset
<b>Comments</b> Observations for a described 15 year old male missing person									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
24/08/2022	13:28	Wednesday	Police	Traffic Other	Monitored	Situation Monitored			Nailsea
<b>Comments</b> Observations for a described vheicle following reports of dangerous driving									

Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
25/08/2022	00:04	Thursday	Police	Missing Person	Monitored	Not Found			North Somerset
<b>Comments</b> Observations for a described 15 year old female missing person									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
25/08/2022	19:19	Thursday	Police	Missing Person	Monitored	Not Found			North Somerset
<b>Comments</b> Observations for a described vheicle bieng driven by a suicidal male missing person									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
26/08/2022	00:11	Friday	Police	Anti-Social Behaviour	Monitored	Police Attend	Play Area	Somerset Square	Nailsea
<b>Comments</b> Observations on a group of females following reports of anti-soical behaviour, police attend									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
27/08/2022	16:00	Saturday	Police	Missing Person	Monitored	Not Found			North Somerset
<b>Comments</b> Observations for a described male missing person									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
29/08/2022	00:52	Monday	Police	Assault	Monitored	Police Attend	The Glassmaker	Colliers Walk	Nailsea
<b>Comments</b> Observations for a described female following reports of an assault, police attend for area tours									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
31/08/2022	03:30	Wednesday	Tape/Digital	Domestic Dispute	Monitored	Other		High Street	Nailsea
<b>Comments</b> Evidence viewed in connection with a domestic dispute									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
31/08/2022	13:00	Wednesday	Police	Domestic Dispute	Police Informed	Police Attend	Day Lewis Pharmacy	High Street	Nailsea
<b>Comments</b> Observations on a described male following reports of a doemstic dispute, police attend to arrest 1 male									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
31/08/2022	23:19	Wednesday	Police	Drink/Drugs Related	Monitored	Situation Monitored			Nailsea
<b>Comments</b> Observations for a described vehicle, driver believed to be intoxicated									



## North Somerset CCTV Log Book

*Nailsea*

Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
01/09/2022	00:34	Thursday	Police	Drink/Drugs Related	Monitored	Situation Monitored			North Somerset
<b>Comments</b> Observations for a described vehicle, driver believed to be intoxicated									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
10/09/2022	04:48	Saturday	Police	Missing Person	Monitored	Found		High Street	Nailsea
<b>Comments</b> Observations for 3 young male missing people, males see at 04:48 police informed and attend to collect them									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
12/09/2022	23:22	Monday	Police	Drink/Drugs Related	Monitored	Situation Monitored			North Somerset
<b>Comments</b> Observations for a described vehicle, driver believed to be intoxicated									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
15/09/2022	14:28	Thursday	Police	Traffic Collision	Monitored	Situation Monitored			North Somerset
<b>Comments</b> Observations for a described vehicle following reports of a fail to stop road traffic accident									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
16/09/2022	15:15	Friday	Tape/Digital	Theft	Monitored	Other	Car Park	Stockway North	Nailsea
<b>Comments</b> Evidence viewed in connection with theft									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
19/09/2022	23:19	Monday	Tape/Digital	Fire	Monitored	Other	Ann & Joy's Florist	High Street	Nailsea
<b>Comments</b> Evidence viewed in connection with arson									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
21/09/2022	19:23	Wednesday	CCTV Direct	Anti-Social Behaviour	Monitored	Situation Monitored		Somerset Square	Nailsea
<b>Comments</b> Observations following reports of youths being anti-social in the area									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
22/09/2022	00:07	Thursday	Police	Criminal Damage	Monitored	Situation Monitored	Play Area	Crown Glass Place	Nailsea
<b>Comments</b> Observations following reports of youths causing criminal damage in the area									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
25/09/2022	10:21	Sunday	Police	Assault	Monitored	Situation Monitored			Nailsea
<b>Comments</b> Observations for a described vehicle following reports of an assault									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
26/09/2022	23:00	Monday	Police	Missing Person	Monitored	Not Found			Nailsea
<b>Comments</b> Observations for a described elderly male missing person									

Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
28/09/2022	00:33	Wednesday	Tape/Digital	Criminal Damage	Monitored	Other	Costa Cafe	Somerset Square	Nailsea
<b>Comments</b> Evidence viewed in connection with criminal damage									
Date	Time	Day	Instigator	Incident Type	Action	Result	Venue	Street	Area
29/09/2022	17:06	Thursday	Police	Fighting	Monitored	Situation Monitored			North Somerset
<b>Comments</b> Observations for a described vehicle following reports of a fight									